

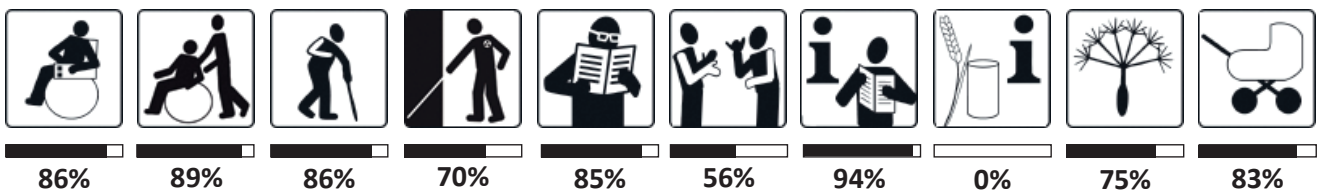


STADTHALLE & MESSECONGRESS GRAZ

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The Stadthalle Graz is the largest hall in the city. It is also one of the most modern halls in Europe. It can accommodate up to 14,500 people. Many events take place in the hall: concerts, shows, trade fairs, balls, congresses, sporting events.

The Stadthalle is easily accessible for wheelchair users.

There are parking spaces for people with disabilities in the underground car park. Whether these spaces are actually available, and how many, depends on the event.

The interior is level. The upper floors of Halle A can be reached by lift.

There are enough accessible toilets. In the basement, you need a Eurokey to use them.

For general admission concerts, there is a platform in front of the stage.

Wheelchairs can be borrowed free of charge.

There is no guidance system for blind people. However, assistance dogs are allowed.

The Messecongress Graz is an exhibition centre and has 19 modern conference rooms on the first floor. There is space for up to 3,000 people. Congresses, seminars or corporate events can be held there. The rooms are between 50 and 630 square metres in size. The rooms can be combined and adapted. Modern technology for communication and conferences is available. The Stadthalle Graz and its foyers can also be used. The Messecongress Graz is ideal for large conferences with exhibitions.

It is accessible by lift.

There are accessible toilets nearby.

The tables and chairs are movable. They can be arranged in different ways.

ACCESSIBILITY

Accessibility Public transport

Please use the route planner of the Verbundlinie Steiermark:

<https://verkehrsankunft.verbundlinie.at/>

General information

- Whether there is a discount for people with disabilities at a paid event depends on the respective organiser.
- Assistance dogs are welcome (preferably with prior notification)
- Acoustic and visual fire alarm
- Evacuation plan for people with disabilities available
- Orientation plans specifically for the event available (however, not tactile)
- Staff are encouraged to assist people with disabilities, but do not receive any special training in this regard
- A first-aid room is available in the foyer
- A virtual tour of the Stadthalle and Messecongress can be taken on the MCG website
- Depending on the event, there are more or fewer disabled parking spaces available. Detailed information can be found on the website of the respective event or can be requested by calling 0316/8088-0.

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

PATHS OUTSIDE

- Paths are step-free, with thresholds max. 3 cm high
- Path at least 150 cm wide, completely level, easy to roll on
- Continuously lit, **not covered**
- Path longer than 100 m, free of obstacles

STADTHALLE

STADTHALLE ENTRANCE

- The main entrance is also the barrier-free entrance.
- Entrance easy to find, covered, free of obstacles, no thresholds
- On the opening side of the door, access area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, there is a side approach area of at least 50 cm
- Standard hinged doors: can be programmed to open automatically or to keep one or both leaves permanently open
- Easy to open, **door closer**
- Door handles at standard height



Entrance Stadthalle

- Clear door width at least 90 cm
- Glass door with **insufficiently contrasting marking**
- **Door opening side not marked**
- Dirt-trapping mat/grating easy to use for wheelchairs

INTERIOR

- All floors are accessible by lift
- Paths at least 120 cm wide, **longer than 100 m**
- Paths are threshold-free, level and free of obstacles
- At the end of the path and at changes of direction, there is a manoeuvring area with a diameter of at least 150 cm
- Passage widths at least 90 cm
- Floor coverings are non-slip and firmly laid throughout
- Passage heights at least 210 cm
- **No seating available along the path**
- **There is no orientation or escape plan.**
- Consistent signage: well lit, with sufficiently large lettering
- Signage freely accessible to wheelchair users
- barrier-free areas are marked with symbols
- Escape routes are clearly marked and kept clear



Interior Area, Foyer

STADTHALLE

- Cloakroom and ticket office are accessible
- Wheelchairs can be borrowed free of charge
- Wheelchair spaces can be arranged differently depending on the event; the number and location are variable
- **Due to the variable seating, it is not possible to mark** these spaces (staff will help you find your seat)
- For general admission concerts, there is a wheelchair platform (accessible to wheelchair users independently)
- Aisle width of at least 120 cm to access wheelchair spaces
- Wheelchair spaces are on a horizontal, level surface with an optimal, unobstructed view
- Wheelchair spaces are at least 100 cm wide and 120 cm deep
- Seating for accompanying persons is available immediately next to the wheelchair space
- **No seats with extra legroom available**
- Exit and accessible WC near the wheelchair spaces



Mobile cloakroom

ACCESSIBLE TOILET IN FOYER (GROUND FLOOR)

- Separately located (unisex)
- Movement area of 150 x 150 cm available in the WC room
- Dimensions of WC room: 215 x 245 cm

Toilet door

- Hinged door, min. 80 cm clear passage, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency
- **On the opening side of the door, approach area of 190 x 126 cm** (standard min. 200 x 150 cm), on the closing side min. 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, lateral approach area of at least 50 cm
- Door handles (no twist, knob or shell handles) at standard height (85 - 110 cm)
- Additional horizontal door pull handle at a height of 92.5 cm



Barrier-free WC ground floor

WC

- Toilet accessible from both sides, with at least 90 cm of space on both sides for manoeuvring
- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Distance between the front edge of the WC and the rear wall: at least 65 cm
- Toilet 46–48 cm high, backrest included
- Horizontal handles on both sides, foldable
- Clearance between horizontal grab rails 65 - 70 cm
- Top edge of support rails at a height of 75 - 85 cm
- Support handles easy to use and securely fastened
- Handrails extend at least 15 cm beyond the front edge of the WC
- Folding support handles protrude a maximum of 20 cm into the room when folded up
- Toilet paper accessible from a seated position
- Flush at standard height, **not accessible from a seated position on the toilet**
- Emergency bell available, emergency call goes to fire alarm centre
- Accessible from a seated position on the toilet, **not accessible from the floor at a height of max. 35 cm above the floor**

Washbasin

- In front of the washbasin, movement area of at least 150 x 150 cm
- **Free height under washbasin less than 70 cm, upper edge 78 cm** (standard 80 - 85 cm)
- Depth complies with standard, wheelchair-accessible width at least 100 cm
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Touch-free tap, distance between tap and front edge of washbasin 20–35 cm

Other

- Lower edge of mirror at a height of max. 95 cm
- Operating level of fittings (paper and soap dispensers, etc.) at a height of 80–110 cm
- **Coat hooks higher than 120 cm**
- Waste bins operable with one hand

4 BARRIER-FREE WCS (BASEMENT)

- Separately arranged (unisex)
- 2 accessible from the left, 2 from the right
- Movement area of 150 x 150 cm available in the toilet room
- Can be opened with a Eurokey!



Barrier-free WCs basement

Toilet door

- Hinged door, min. 80 cm clear passage, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency (with Eurokey)
- On the opening side of the door, approach area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, there must be a side approach area of at least 50 cm
- Door handles (no twist, knob or shell handles) at standard height (85 - 110 cm)

WC

- Toilet accessible from the left, with at least 90 cm of space for manoeuvring on this side
- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Distance between the front edge of the WC and the rear wall at least 65 cm
- WC 46 - 48 cm high, backrest available
- Horizontal grab rails on both sides, foldable on the approach side
- Additional vertical grab rail
- **Clearance between horizontal handrails 72 cm** (standard 65–70 cm)
- Top edge of horizontal handrails at a height of 75–85 cm
- Support rail easy to use, **not securely fastened (wobbly)**
- Handrails protrude at least 15 cm beyond the front edge of the toilet
- Folding support rail protrudes max. 20 cm into the room when folded up
- Toilet paper can be reached while seated on the toilet
- Flush at standard height, accessible from the toilet while seated
- Emergency bell available, emergency call goes to fire alarm centre
- Accessible from a seated position on the toilet, **not accessible from the floor at a height of max. 35 cm above the floor**

Washbasin

- In front of the washbasin, movement area of at least 150 x 150 cm
- Free height under washbasin at least 70 cm, upper edge 80 - 85 cm
- Depth complies with standard, wheelchair-accessible width at least 100 cm
- **No flat plaster siphon**, siphon made of plastic or protected with porcelain
- Touch-free tap, distance between tap and front edge of washbasin 20–35 cm

Other

- Lower edge of mirror at a height of max. 95 cm
- Operating level of fittings (paper and soap dispensers, etc.) at a height of 80–110 cm
- **Coat hooks higher than 120 cm**
- Waste bins operable with one hand

LIFT STADTHALLE

(to the toilets in the basement and to the Messecongress Süd on the upper floor)

- Accessible without thresholds
- Minimum movement area of 150 x 150 cm in front of each entrance and exit
- Lift door passage width at least 90 cm, light barriers at a maximum height of 100 cm
- Lift car at least 110 cm wide and 140 cm deep
- Push buttons in the stops in the immediate vicinity of the lift door
- Command buttons and emergency call buttons at standard height
- **Position indicator in the lift car not at standard height (160–180 cm high)**
- Handrail available



Lift Stadthalle

MESSECONGRESS SÜD & NORD

- Messecongress Süd is located on the upper floor of the Stadthalle complex
- Accessible via escalator or the Stadthalle lift or the Messecongress Süd lift
- Messecongress Nord is located on the upper floor of the annex and can be reached via Messecongress Süd (**corridor with 6% incline**)

LIFT MESSECONGRESS SÜD

(accessibility to Messecongress Süd and Nord as well as WCs on the mezzanine floor)

- Accessible without thresholds
- At least 150 x 150 cm manoeuvring space in front of entrance and exit
- Door width at least 90 cm, light barriers at max. 100 cm height

- Car size: at least 110 x 140 cm
- No stairs leading down in front of the shaft door
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Emergency call and command buttons at standard height
- **Position indicator in the lift car not between 1.60 and 1.80 m above the floor**
- Handrail available

INTERIOR

- All floors are accessible by lift
- Paths are threshold-free and free of obstacles
- **Transition from Messecongress Süd to Messecongress Nord with a gradient of 6%, a short section (50 cm) with a gradient of up to 10%**
- Paths at least 120 cm wide
- At the end of the path and at changes of direction, there is a manoeuvring area with a diameter of at least 150 cm
- Passage widths at least 90 cm
- Floor coverings are non-slip and firmly laid throughout
- Passage heights at least 210 cm



Interior Messecongress Süd



Transition to Messecongress Nord



Interior Messecongress Nord



Transition to Messecongress Nord

SEMINAR/EVENT ROOMS

- Accessible without thresholds
- Door widths at least 80 cm
- Passage widths between furniture at least 90 cm
- At least 150 cm diameter movement area available for changes of direction
- Tables wheelchair accessible
- Counter height max. 85 cm
- Seating with stable armrests and backrests, seat height 46–50 cm

BARRIER-FREE WCS MESSECONGRESS SÜD (MEZZANINE FLOOR)

- Accessible without steps via lift Messecongress Süd
- Integrated into gender-specific toilets (one ladies' and one gents' toilet)
- Movement area of 150 x 150 cm available in the WC room



Barrier-free WC Messecongress Süd



Toilet door

- Hinged door, min. 80 cm clear passage, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency
- On the opening side of the door, approach area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, there must be a side approach area of at least 50 cm
- Door handles (no twist, knob or shell handles) at standard height (85 - 110 cm)

WC

- WC accessible from both sides, at least 90 cm of space on both sides for manoeuvring
- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Distance between the front edge of the WC and the rear wall at least 65 cm
- WC 46–48 cm high, backrest available
- Horizontal grab rails on both sides, foldable
- Clearance between horizontal grab rails 65–70 cm
- Top edge of horizontal grab rails at a height of 75–85 cm
- Folding support handles easy to use, securely fastened
- Handrails extend at least 15 cm beyond the front edge of the WC
- Folding support handle protrudes max. 20 cm into the room when folded up
- Toilet paper accessible from a seated position (in the folding support handle)
- Flush at standard height, accessible from the toilet while seated
- Emergency bell available, emergency call goes to fire alarm centre
- **Emergency bell cannot be reached from a seated position on the toilet, cannot be reached from the floor at a height of max. 35 cm above the floor**

Washbasin

- In front of the washbasin, movement area of at least 150 x 150 cm
- **Clear height under washbasin 62 cm** (standard min. 70 cm), **upper edge at a height of 77 cm** (standard 80 - 85 cm)
- Depth complies with standard, wheelchair-accessible width at least 100 cm
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Touch-free tap, distance between tap and front edge of washbasin 20–35 cm

Other

- Lower edge of mirror at a height of max. 95 cm
- Operating level of fittings (paper and soap dispensers, etc.) at a height of 80–110 cm
- Light switch at standard height
- **Coat hook at a height of 172 cm** (standard max. 120 cm)
- Waste bins that can be operated with one hand

BARRIER-FREE WCS MESSECONGRESS NORD (UPPER FLOOR)

- Step-free access
- Integrated into gender-specific toilets (one each in the ladies' and gents' toilets)
- Movement area of 150 x 150 cm available in the toilet room

Toilet door

- Hinged door, min. 80 cm clear passage, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency

- On the opening side of the door, approach area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, there must be a side approach area of at least 50 cm
- Door handles (no twist, knob or shell handles) at standard height (85 - 110 cm)

WC (ladies)

- WC accessible from the right (men's WC from the left), with at least 90 cm of space for manoeuvring on this side
- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Distance between the front edge of the WC and the rear wall at least 65 cm
- WC 46 - 48 cm high, **no backrest**
- Horizontal grab rails on both sides, foldable on the approach side
- Additional vertical grab rail
- Clearance between horizontal grab rails 65–70 cm
- Top edge of horizontal grab rails at a height of 75–85 cm
- Support handle easy to use, securely attached
- Handrails extend at least 15 cm beyond the front edge of the toilet
- Folding support rail protrudes max. 20 cm into the room when folded up
- Toilet paper accessible from a seated position
- Flush at standard height, accessible from the toilet while seated
- Emergency bell available, emergency call goes to fire alarm centre
- Emergency bell **can be reached** from a seated position on the toilet, **not from the floor at a height of max. 35 cm above the floor**



Barrier-free WC Messecongress Nord

Washbasin

- In front of the washbasin, movement area of at least 150 x 150 cm
- Free height under washbasin at least 70 cm, **upper edge at a height of 89 cm** (standard 80 - 85 cm)
- Depth complies with standard, wheelchair-accessible width at least 100 cm
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Single-lever or touchless tap, distance between tap and front edge of washbasin 20 - 35 cm

Other

- Lower edge of mirror higher than 95 cm, but tiltable
- Operating level of fittings (paper and soap dispensers, etc.) at a height of 80–110 cm
- Light switch at standard height
- **Coat hooks at a height of 155 cm** (standard max. 120 cm)
- Waste bins operable with one hand

HALLE A

- Halle A is located to the right of the Stadthalle
- It consists of two levels. The upper floor can be reached by escalator or lift.

ENTRANCE TO HALLE A

- The main entrance is also the barrier-free entrance.
- Entrance easy to find, covered, free of obstacles
- Clear door width at least 90 cm, door stop of 1 cm (no double threshold)
- automated hinged door, opens early and closes with a time delay
- On the opening side of the door, approach area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, there is a side approach area of at least 50 cm
- Glass door, marked with contrasting colours
- Door opening side marked
- Dirt-trapping mat/grating easily rollable



Entrance Halle A



Cashdesk

CASH DESK/CLOAKROOM

- Cash desk and cloakroom accessible without thresholds
- Minimum movement area of 150 x 150 cm in front of cash desk
- **No lowered space of max. 85 cm at the cash desk (counter 110 cm high), not wheelchair accessible**
- Visual and verbal contact possible between person in wheelchair and contact person
- credit card machine usable at a height of 80–110 cm
- Sufficient space in the foyer
- **No seating in the foyer**
- **Cloakroom not wheelchair accessible**
- Staff will take your coat
- Lockers can also be used by wheelchair users
- Locking mechanism at a height of 80–100 cm
- **Doors do not open 180 degrees**
- Movement area in front of lockers with a diameter of at least 150 cm

INTERIOR

- All floors are accessible by lift
- Paths at least 120 cm wide, **longer than 100 m**
- **No seating available along the path**
- Paths are threshold-free, level and free of obstacles
- At the end of the path and at changes of direction, there is a manoeuvring area with a diameter of at least 150 cm
- Floor coverings are non-slip and firmly fixed throughout
- Clearance heights at least 210 cm

HALLE A

- Wheelchair spaces can be arranged differently depending on the event; the number and location are variable
- **Due to the variable seating arrangement, it is not possible to mark the spaces** (staff will help you find your seat).
- For general admission concerts, there is a wheelchair platform (accessible to wheelchair users independently)
- Aisle width of at least 120 cm to access the wheelchair spaces
- Wheelchair spaces are on a horizontal, level surface with an optimal, unobstructed view.
- Wheelchair spaces are at least 100 cm wide and 120 cm deep
- Seating for accompanying persons is available immediately next to the wheelchair space
- **No seats with extra legroom available**
- Exit and accessible toilet near wheelchair spaces
- Wheelchairs can be borrowed free of charge
- **There is no orientation plan.**

LIFT IN HALLE A

(to event areas on the upper floor
and to the barrier-free WC)

- Accessible without thresholds
- At least 150 x 150 cm manoeuvring space before entering and exiting
- Door width at least 90 cm, light barriers at max. 100 cm height
- Car size at least 110 x 140 cm
- No stairs leading down in front of the lift door
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Emergency call and command buttons at standard height
- Position indicator in the lift car between 1.60 and 1.80 m above the floor
- Handrail available



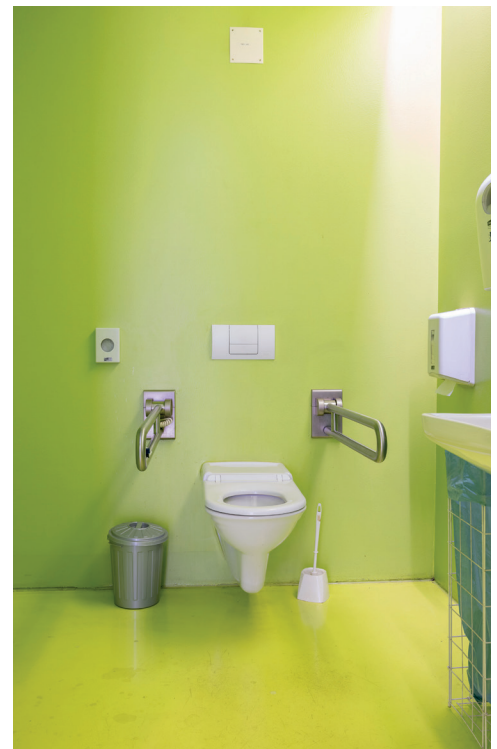
Lift Halle A

BARRIER-FREE WC IN HALLE A (UPPER FLOOR)

- Separately located (unisex)
- Movement area of 150 x 150 cm available in the toilet room

WC door

- Hinged door, min. 80 cm clear passage, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency
- On the opening side of the door, approach area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, there must be a side approach area of at least 50 cm
- Door handles (no twist, knob or shell handles) at standard height (85 - 110 cm)



Barrier-free WC upper floor

WC

- WC accessible from the left, with at least 90 cm of space on this side for manoeuvring
- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Distance between the front edge of the WC and the rear wall at least 65 cm
- WC 46–48 cm high, **no backrest**
- Horizontal support rails on both sides, foldable
- **No additional vertical support rail**
- Clearance between horizontal support rails 65–70 cm
- Top edge of grab rails at a height of 75–85 cm

- Folding support handles easy to use and securely attached
- Handrails extend at least 15 cm beyond the front edge of the toilet
- Folding support rails protrude a maximum of 20 cm into the room when folded up
- Toilet paper accessible from a seated position
- Flush at standard height, accessible from the toilet while seated
- Emergency bell available, emergency call goes to fire alarm control panel
- Accessible from a seated position on the toilet, **not accessible from the floor at a height of max. 35 cm above the floor**

Washbasin

- In front of the washbasin, movement area of at least 150 x 150 cm
- Free height under washbasin at least 70 cm, upper edge at a height of 80 - 85 cm
- Depth complies with standard, wheelchair-accessible width at least 100 cm
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Single-lever or touchless tap, distance between tap and front edge of washbasin 20–35 cm

Other

- Lower edge of mirror higher than 95 cm, but adjustable
- **Operating level of fittings (paper and soap dispensers, etc.) at a height of 115 cm** (standard 80–110 cm)
- **Coat hook at a height of 169 cm** (standard max. 120 cm)
- Waste bin operable with one hand

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PERSONS

PATHS OUTSIDE AND ENTRANCE TO THE STADTHALLE

- Tactile floor guidance system from the tram stop to one of the entrance doors (**not high-contrast**)
- Path continuously lit, **not covered**
- Path free of obstacles
- Entrance easy to find, the main entrance is also the accessible entrance
- Entrance covered, free of obstacles
- Doors can be programmed to open automatically or to keep one or both leaves permanently open
- **Door closer**
- Glass doors, **not marked with sufficient contrast**
- **Door opening side not marked**
- **Door handles do not stand out in contrast to other components**



Entrance Stadthalle

INTERIOR

- Free of obstacles
- Clearance heights of at least 210 cm
- Fittings that protrude more than 15 cm into the walking area are avoided
- **No tactile guidance system**
- Floor coverings stand out visually from other components
- Lighting is adequate and appropriate for the area of use
- Glass walls along the paths are clearly recognisable and high-contrast
- **There is no orientation or escape plan**
- Signage is high-contrast, well-lit and uses sufficiently large font
- **Room labels and markings are not tactile**
- **Information does not follow the dual-sensory principle (visual/tactile, visual/acoustic)**

STADTHALLE

- Information on the internet is provided in an accessible format
- **Access to the hall is not tactile**
- Whether the hall is glare-free and evenly lit depends on the event and the organiser.
- Audible information during the performance (gong)
- Acoustic fire alarm

BARRIER-FREE WC IN THE FOYER (GROUND FLOOR)

- Separately arranged (unisex)

Toilet doors

- Hinged door, easy to open, no door closer
- Door handle at standard height, contrasts with adjacent components
- WC door opens outwards, can be unlocked from the outside in an emergency

Toilet

- Emergency bell available, emergency call leads to the fire alarm control panel
- accessible from a seated position on the toilet
- **Not accessible from the floor at a height of max. 35 cm above the floor**
- Emergency bell visually contrasting, not tactile
- **Fittings do not stand out visually from their surroundings**

4 BARRIER-FREE WCS (BASEMENT)

- Separately arranged (unisex)
- Can be opened with a Eurokey!

Toilet doors

- Hinged door, easy to open, no door closer
- Door handle at standard height, contrasts with adjacent components
- WC door opens outwards, can be unlocked from the outside in an emergency (with Eurokey)

WC

- Emergency bell available, emergency call leads to the fire alarm control panel
- Accessible from a seated position in the WC
- **Accessible from the floor at a maximum height of 35 cm above the floor**
- Emergency bell visually contrasting, **not tactile**
- **Fittings do not stand out visually from their surroundings**

LIFT (to the toilets in the basement and to the Messecongress Süd on the upper floor)

- **No tactile floor indicators**
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Buttons inside and outside with raised lettering and Braille
- **Push button for building exit not highlighted**
- Labeling on the control buttons is large enough, but **the display is not easy to read**
- Pressing the buttons (inside and outside) is confirmed by an audible signal
- Audible signal when the lift arrives at the stop
- Audible, clear announcement in the lift
- Handrail available

MESSECONGRESS SÜD & NORD

- Messecongress Süd is located on the upper floor of the Stadthalle complex
- Accessible via the escalator or the Stadthalle lift or the Messecongress Süd lift
- Messecongress Nord is located on the upper floor of the annex and can be reached via Messecongress Süd (**corridor with 6% incline**)

MESSECONGRESS SÜD LIFT

(access to Messecongress Süd and Nord as well as toilets on the mezzanine floor)

- No tactile floor markings
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Push buttons inside and outside with raised lettering and Braille
- **Push button for building exit not highlighted**
- Labeling of control buttons large enough, display easy to read
- Pressing the buttons (inside and outside) is confirmed by an audible signal
- Audible signal when the lift arrives at the stop
- Audible, clear announcement in the lift
- Handrail available

INTERIOR

- Free of obstacles
- **No tactile guidance system**
- Clear passage heights of at least 210 cm
- No fixtures protruding more than 15 cm into the walking area
- Glass walls along the paths are clearly visible and high-contrast
- Floor coverings stand out visually from other components
- Lighting is adequate and appropriate for the area of use

SEMINAR/EVENT ROOMS

- **No tactile floor information leading to the room**
- Rooms are glare-free and evenly lit
- Attention has been paid to room acoustics

BARRIER-FREE WCS AT MESSECONGRESS SÜD (MEZZANINE FLOOR)

- Integrated into the gender-specific toilets (one ladies' and one gents' toilet)

Toilet doors

- Hinged door, easy to open, no door closer
- Door handle at standard height, contrasts with adjacent components
- WC door opens outwards, can be unlocked from the outside in an emergency

Toilet

- Emergency bell available, emergency call leads to the fire alarm control panel
- **Emergency bell cannot be reached from a seated position in the WC**
- **Not accessible from the floor at a height of max. 35 cm above the floor**
- Emergency bell is visually contrasting, **not tactile**
- **Fittings do not stand out visually from their surroundings**

BARRIER-FREE WCS MESSECONGRESS NORD (UPPER FLOOR)

- Integrated into gender-specific toilets (one each in the ladies' and gents' toilets)

Toilet doors

- Hinged door, easy to open, no door closer
- Door handle at standard height, stands out in contrast to adjacent components
- Toilet door opens outwards, can be unlocked from the outside in an emergency

Toilet

- Emergency bell available, emergency call leads to the fire alarm control panel
- Emergency bell accessible from the toilet while seated
- **Can be reached from the floor at a maximum height of 35 cm above the floor**
- Emergency bell visually contrasting, **not tactile**
- Fittings stand out visually from their surroundings

HALLE A

- Halle A is located to the right of the Stadthalle
- It consists of two levels. The upper floor can be reached by escalator or lift.

ENTRANCE TO HALLE A

- The entrance is easy to find; the main entrance is also the barrier-free entrance
- The entrance is covered and free of obstacles
- Tactile guidance system from the tram stop to one of the entrance doors (**not high-contrast**)
- Automated hinged door, opens early and closes with a time delay
- Door handles stand out in contrast to other components
- Glass doors, marked with sufficient contrast
- Door opening side marked
- **Swing area on the floor marked neither visually nor tactilely**
- **No tactile warning area on the opening side of the door**



Entrance Halle A

CASH DESK/CLOAKROOM

- **Not tactilely locatable**
- Cash desk stands out in contrast to its surroundings
- Glare-free and illuminated in accordance with the area of use
- Cloakroom is handled by staff

INTERIOR

- Free of obstacles
- **No tactile guidance system**
- Clear passage heights of at least 210 cm
- No furnishings protruding more than 15 cm into the walking area
- Floor coverings stand out visually from other building components

HALLE A

- Information on the internet is made available in an accessible format
- **Access is not tactile**
- Hall glare-free and evenly lit
- Audible information during the presentation (gong)
- Acoustic fire alarm

LIFT IN HALLE A (to event areas on the upper floor and to the accessible WC)

- **No tactile floor markings**
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Push buttons inside and outside with raised lettering and Braille
- Push button for building exit highlighted
- Labeling of control buttons large enough, display easy to read
- Pressing the buttons (inside and outside) is confirmed by an audible signal
- Audible signal when the lift arrives at the stop
- Audible announcement in the lift (**but unclear**)
- Handrail available

BARRIER-FREE WC IN HALLE A (UPPER FLOOR)

- Separately located (unisex)

WC doors

- Hinged door, easy to open, no door closer
- Door handle at standard height, stands out in contrast to adjacent components
- WC door opens outwards, can be unlocked from the outside in an emergency

WC

- Emergency bell available, emergency call leads to the fire alarm control panel
- accessible from a seated position in the WC
- **Accessible from the floor at a maximum height of 35 cm above the floor**
- Emergency bell visually contrasting, **not tactile**
- Fittings stand out visually from their surroundings

INFORMATION FOR HEARING-IMPAIRED AND DEAF PEOPLE

- Paths outside are continuously illuminated
- Paths inside are continuously lit
- Escape routes are clearly marked
- **No inductive hearing system at the ticket offices**
- Attention is paid to room acoustics in all event halls and seminar rooms (no echoes or reflections)
- **No induction systems or mobile hearing systems in the event rooms**
- Seminar rooms with glare-free and uniform lighting
- In the large halls, the type of lighting depends on the event and the organiser
- **Sign language interpretation cannot be provided**
- Whether subtitles are possible during a performance depends on the organiser.
- **No information provided using the two-sense principle (visual/tactile, visual/acoustic)**

- Lift Messecongress Süd: **Pressing the buttons inside and outside is not visually confirmed**, but emergency calls are
- All other lifts: Pressing the buttons inside and outside and the emergency call are visually confirmed
- Visual fire alarm available

INFORMATION FOR PEOPLE WITH ALLERGIES

- No carpets in the corridors and foyers
- No carpets, upholstered furniture or curtains in the Stadthalle and Halle A
- No carpets in the Messecongress Nord, **but some rooms have dust-prone curtains**
- **Dust-prone carpets and curtains in the Messecongress Süd**

As of May 2025

All information provided without guarantee.

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1629&tobj_id=1852

Photography: Graz Tourismus – Harry Schiffer, Messe Congress Graz – Werner Krug