



MESSECONGRESS GRAZ/ STADTHALLE

Messe Congress Graz Betriebsgesellschaft.m.b.H.

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ACCESSIBILITY

Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): <https://verkehrsauskunft.verbundlinie.at/>

Parking

- 7 designated disabled parking spaces in the underground car park (open during events only!); access to underground car park via Fröhlichgasse; from there, lift to the main entrance of the Stadthalle, to entrance 2 (Messecongress Süd, directly next to Ö-Ticket) and to the side entrance of Hall A
- Sufficient parking behind the Stadthalle, access to all halls from there; access via Fröhlichgasse

LIFT FROM UNDERGROUND CAR PARK

- Short ramp (approx. 20 cm long) in front of the entrance door, max. 6 % incline
- Clear door width 110 cm, depth 140 cm, width 190 cm
- Turning circle on entry and exit 150 cm
- Controls at a height of 100–110 cm, with Braille
- Visual indication on the display
- Audible announcements also provided
- Emergency bell available
- Access to the Stadthalle and Messecongress Süd via the open air, Messeplatz 2 (for description of entrances see below)
- Access to Hall A adjacent, glass door with lever handle



Lift from underground car park

STADTHALLE

ENTRANCE AREA

- Asphalted
- Several hinged doors made of glass
- The door on the left can be opened manually (with electronic assistance); a tactile floor guidance system leads to this door from the “Stadthalle” tram stop
- The other doors open automatically (sensor)
- Clear width 2 x 97 cm (in winter, only one side opens)
- **Door stop 3 cm**



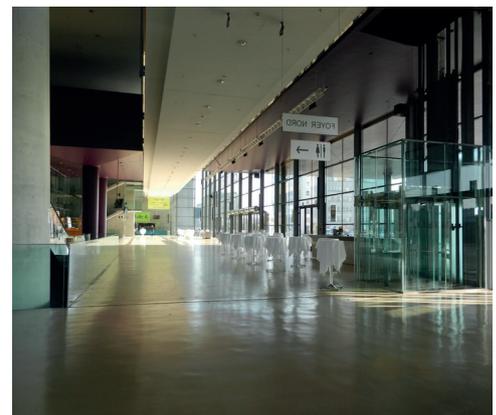
Stadthalle entrance



Stadthalle entrance

INTERIOR AREA

- The access to the hall is completely level
- Flooring suitable for wheelchairs
- The exact location and number of wheelchair spaces depends on the seating at the various events/ concerts, although they are always located in the on the ground level.
- Mobile cloakroom 95 cm high, no under-counter wheelchair access, always staffed



Stadthalle foyer



Mobile cloakroom

ACCESSIBLE TOILET ON GROUND FLOOR

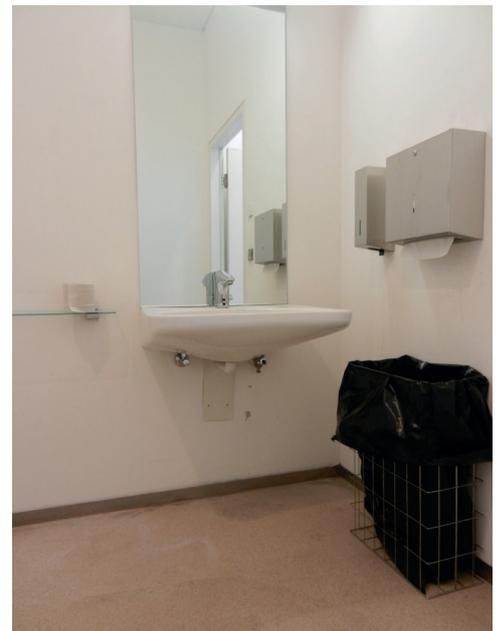
- From main entrance on left
- For men and women

Door access to WCs

- Hinged door with lever handle
- Clear door width 106 cm, no door stop

WC

- Hinged door with lever handle and pull handle
- Clear door width 90 cm, no door stop
- WC room: Length approx. 250 cm x width 215 cm
- WC height 48 cm
- Accessible from left (93 cm) and right (118 cm)
- Handrails on left and right, both fold upwards, height 75 cm
- Washbasin: Upper edge 79 cm, wheelchair access height 65 cm
- Turning circle of 150 cm just provided
- Lower edge of mirror 79 cm
- Eurokey system, but never locked
- Emergency bell available (press; emergency call goes directly to the service centre)



Toilet on ground floor

LIFT 1

- From main entrance on left, made from glass
- Leads to the three accessible WCs and the baby changing room in the basement and to the Messecongress Süd facilities on the upper floor
- Clear door width 90 cm, depth 130 cm, width 160 cm
- Turning circle on entry and exit at least 150 cm
- Controls at a height of 74–100 cm, with Braille
- Visual indication on the display
- Audible announcements also provided
- Emergency bell available



Stadhalle and Messe Süd lift

ACCESSIBLE TOILETS IN THE BASEMENT

- Accessible via lift 1 (see above)
- 3 accessible WCs respectively for men and women
- Hinged door with lever handle and pull handle, clear door width 90 cm, no door stop
- WC room: Length 204 cm x width 170 cm
- WC height 46 cm
- Accessible from left
- Handrails on left fold upwards, height 75 cm
- Handrail on right: Angled grab bar, height 77 cm
- Washbasin: Upper edge 86 cm, very small and no under-basin wheelchair access
- Lower edge of mirror 88 cm
- Emergency bell available



Toilet in basement

MESSECONGRESS SÜD

- On the upper floor of the Stadthalle complex
- Accessible by escalator or lift 1 (see above) from the Stadthalle
- Accessibility also via additional lift 2 (see below) from entrance 2 adjacent to Ö-Ticket Center

LIFT 2

- Clear door width 140 cm, depth 295 cm, width 160 cm
- Turning circle on entry and exit at least 150 cm
- Controls at a height of 80–96 cm, with Braille
- Visual indication on the display
- Audible announcements also provided
- 2 handrails along the longitudinal sides of the lift, at a height of 50 cm and 86 cm
- Emergency bell available



Lift 2

ACCESSIBLE TOILETS IN THE MEZZANINE FLOOR OF THE MESSECONGRESS SÜD

- Accessible via lift 2 (see above)
- 1 WC in each of the ladies and mens toilets (mirrored orientation)

Door access to WCs

- Hinged door with lever handle, clear width 100 cm

WC (example of mens toilet):

- Hinged door with lever handle and pull handle
- Clear passage width 85 cm, no door stop
- WC room: Length 221 cm x width 215 cm
- WC height 47 cm
- Accessibility from the left (and/or right for ladies), free area 100 cm
- Handrails on left and right, both fold upwards, height 76 cm
- Turning circle of 150 cm available
- Washbasin: Upper edge 78 cm, wheelchair access height 65 cm
- Lower edge of mirror 78 cm
- Emergency bell available



Messe Süd toilet

MESSECONGRESS NORD

- Access from the Messecongress Süd (upper floor) via a wide corridor with a 6 % incline
- Access from outside: from the Messepark (entrance 4) via a ramp approx. 3 m wide with a 6 % incline
- To the upper floor with a separate lift (see below, lift 3)



Messe Nord

INTERIOR AREA

- Access to exhibition centre facilities completely level or **with max. 1.5 cm door stop**
- Hinged door, clear passage width 2 x 95 cm
- Flooring suitable for wheelchairs

LIFT 3

- Clear door width **80 cm**, depth 140 cm, width 110 cm
- Turning circle on entry and exit 150 cm
- Controls at a height of 100–110 cm, no Braille
- Visual indication on the display (no audible announcement)
- Small handrail available
- Emergency bell available



Lift 3

ACCESSIBLE TOILETS IN THE UPPER FLOOR OF MESSECONGRESS NORD

- Accessible via lift 3 (see above)
- 1 accessible WC in each of the ladies and mens toilets (mirrored orientation)
- No marking from the outside

Door access to WCs

- Hinged door with lever handle, clear width 90 cm

WC (example of mens toilet):

- Hinged door with lever handle, clear width 90 cm
- WC room: Length 222 cm x width 222 cm



Messe Nord toilet

- WC height 49 cm
- Accessibility from the left (or right for ladies), free area 157 cm
- Handrail on left folds upwards, height 75 cm
- Handrail on right: Angled grab bar, height 75 cm
- Washbasin: Upper edge 90 cm
- Tilting mirror, lower edge 114 cm
- Emergency bell available



Messe Nord toilet

HALL A

- Separate entrance area next to town hall (see below)
- Accessible from the Messecongress Süd (upper floor) via a wide corridor with a 6 % incline
- Level access from the Stadthalle
- Ground floor and first floor of Hall A connected by escalator and/or lift 4 (see below)



Connection to Hall A

ENTRANCE AREA

- Glass doors, each with a clear passage width of 2 x 97 cm (in winter, only one side opens) open automatically (sensor)
- Door stop 0.5 cm
- Tactile floor guidance system from the "Fröhlichgasse/Messe" tram stop
- Counter height 119 cm, partially lowered at 107 cm, no under-counter wheelchair access
- Mobile cloakroom 95 cm high, no under-counter wheelchair access, always staffed



Hall A escalator



Hall A counter/info

LIFT 4

- Leads to the halls on the 1st floor of Hall A, to the restaurant area, to the accessible toilets and to the baby changing room on the ground floor
- Clear door width 90 cm, depth 145 cm, width 160 cm
- Turning circle on entry and exit at least 150 cm
- Controls with Braille, height approx. 100 cm
- Visual indication on the display
- Emergency bell available
- Handrails available



Lift 4

ACCESSIBLE TOILETS ON THE MEZZANINE AND UPPER FLOOR OF HALL A

Door access to WCs

- Hinged door with doorknob, clear width 90 cm

WC

- For men and women
- Hinged door with lever handle, clear width 86 cm
- Length 220 cm x width 213 cm
- WC height 46 cm
- Accessible from the left, free area 114 cm
- Handrails on left and right, both fold upwards, height 74 cm
- Washbasin: Upper edge 84 cm, wheelchair access height 65 cm
- Tilting mirror
- Two emergency bells available
- Door can be unlocked from outside with a small turning door knob in an emergency



Hall A toilet



Hall A toilet



Outside ticket office

ADDITIONAL INFO

- If necessary (during large events), the ticket booths outside the Stadthalle and Hall A will also be staffed
- Guide dogs allowed, even if dogs are not otherwise permitted
- Audible alarm system present
- Baby changing area: Basement of the Stadthalle, upper floor of Hall A
- In-house fire department
- Emergency services personnel in-house at large scale conferences and trade fairs (depends on the organiser)
- ATM to the left of the entrance to the Stadthalle and in the passage from the Stadthalle to Hall A

Ö-TICKET (ALSO SERVES AS BOX OFFICE) ON THE LEFT IN FRONT OF THE STADTHALLE

- Tactile floor guidance system from the tram stop to the entrance
- Hinged door with lever handle, clear width 110 cm
- **Door stop 3 cm**
- Height of counter 110 cm, no under-counter wheelchair access