

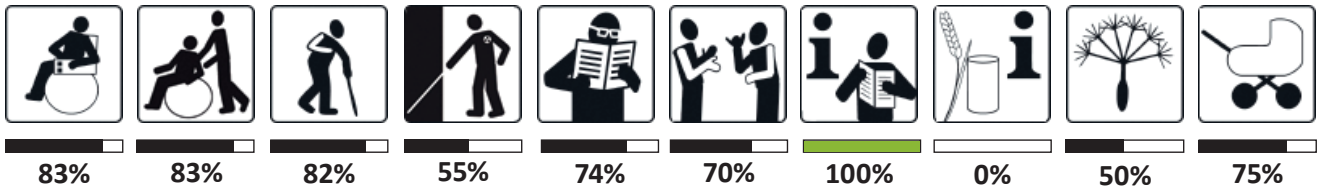


## CONGRESS GRAZ

Albrechtgasse 1

8010 Graz

T +43 316 8088-400

[office@mcg.at](mailto:office@mcg.at)
[www.mcg.at](http://www.mcg.at)


Congress Graz is an event venue. Concerts, conferences, symposiums, exhibitions, balls, weddings and other events take place there.

There are several halls. The Stefaniensaal is particularly magnificent. It was named after Princess Stephanie, who was a guest at the opening in 1885. The hall is a historical gem and has excellent acoustics.

There are accessible parking spaces in Landhausgasse (10 metres away), Raubergasse and Schmiedgasse. There is an underground car park at Andreas-Hofer-Platz (150 metres away).

There are two entrances: Sparkassenplatz and Schmiedgasse. Both are accessible. The Sparkassenplatz entrance has a tactile floor guidance system. The Schmiedgasse entrance has a short steep ramp in front of the lift.

All floors are accessible. There are two lifts.

There is a barrier-free toilet that can be unlocked with a Eurokey.

The cloakroom at the Sparkassenplatz entrance is accessible.

The halls have flexible seating. Wheelchair spaces are set up as required. There are 3 to 4 wheelchair spaces in the Stefaniensaal. Additional spaces can be created upon request.

## ACCESSIBILITY

### Accessibility by public transport

Please use the route planner of Verbundlinie Steiermark:

<https://verkehrsankunft.verbundlinie.at/>

### General information

- Whether there is a discount for people with disabilities for a paid event depends on the respective organiser.
- Assistance dogs are welcome (preferably with prior notification)
- Acoustic and visual fire alarm
- Evacuation plan for people with disabilities available
- Staff are encouraged to assist people with disabilities, but do not receive any special training in this regard
- You can take a virtual tour of Congress Graz on the MCG website

## INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

### PARKING AND PATHS OUTSIDE

- 1 public disabled parking space in Landhausgasse, near the barrier-free entrance to Congress
- **Parallel to the road; not covered**
- On level ground, at least 350 cm wide
- clearly marked with a wheelchair symbol on a sign and on the ground
- Pavement accessible from the parking space without steps
- Floor covering suitable for wheelchairs (asphalt)
- Contrasting colour marking of the boundary on the ground
- Additional parking spaces in the short-stay parking zone around the building and in the Andreas-Hofer-Platz underground car park
- Path step-free, thresholds max. 3 cm high
- Path at least 150 cm wide, completely level, easily accessible with a wheelchair
- Path continuously lit, **not covered**
- **Path not free of obstacles (litter bin, bollards)**, but obstacles are marked with high contrast, bollards have a minimum height of 90 cm

### ENTRANCE AT SPARKASSENPLATZ 3

- The main entrance is also the accessible entrance.
- Entrance easy to find, covered, free of obstacles,
- no thresholds
- Vestibule with two entrance doors: Movement area in front of the doors on both sides at least ,150 x 150 cm
- Standard hinged doors, **difficult to open, door closers**
- **Clear door width 88.4 and 84 cm** (standard = min. 90 cm)
- Door handles at standard height (vertical handle bars, **no additional horizontal handle**)
- On both sides of the door, next to the door handle, there is a lateral approach area of at least 50 cm
- Glass door, **insufficiently marked for contrast**
- Door opening side marked
- Dirt-trapping mat/grating easily accessible by wheelchair



Entrance at Sparkassenplatz

## FOYER WITH BOX OFFICE AND CLOAKROOM

- box office and cloakroom accessible without thresholds
- Separate cloakroom for people with reduced mobility immediately to the left of the entrance
- **Cloakroom counter is not wheelchair accessible from underneath**
- Staff will take your coats
- 150 x 150 cm manoeuvring space in front of the evening box office
- **No lowered space of max. 85 cm at the box office, not wheelchair accessible from underneath**
- Visual and verbal contact possible between person in wheelchair and contact person
- Sufficient space in the foyer
- Seating available (with sturdy armrests and backrests, seat height 46–50 cm)



Foyer with grand staircase



Cloakroom

## LIFT

- Accessible without thresholds
- Minimum movement area of 150 x 150 cm in front of each entrance and exit (a fire extinguisher is slightly in the way on the ground floor)
- Lift door passage width just under 90 cm, light barriers at a maximum height of 100 cm
- Lift car at least 110 cm wide and 140 cm deep
- No stairs leading down opposite the lift door
- Push buttons in the stops in the immediate vicinity of the lift door
- Command buttons and emergency call buttons at standard height
- Position indicator in the lift car at standard height
- Handrail available



Lift



## GRAND STAIRCASE

- Straight steps, up to 13 cm high (**not all steps are the same height**)
- Steps at least 120 cm wide, at least 30 cm deep
- Landing after max. 20 steps
- Handrail on both sides, continuous, **at a height of 93–110 cm** (standard 85–90 cm), easy to grip
- Handrails continue horizontally for at least 30 cm at both ends of the staircase
- Free-standing ends continue downwards or sideways

## INDOOR AREA

- Paths at least 120 cm wide, level, free of obstacles
- At the end of the path and at changes of direction, there is a manoeuvring area with a diameter of at least 150 cm
- Passage widths must be at least 90 cm
- Floor coverings must be non-slip and firmly laid throughout
- Passage heights at least 210 cm
- Carpets are easy to use for wheelchairs and do not pose a tripping hazard
- Seating with stable armrests and backrests is available, seat height 46–50 cm
- **There is no orientation or escape plan**
- Consistent signage: well lit, with sufficiently large lettering
- Barrier-free areas marked with symbols
- Escape routes are kept clear and are clearly marked



Stefaniensaal



Row with extra legroom

## STEFANIENSAAL AND EVENT ROOMS (1ST FLOOR)

- Wheelchair spaces are set up in the front third of the hall
- Number of wheelchair spaces varies, therefore **no designated wheelchair spaces** (usher will assist in locating spaces)
- Wheelchair spaces are on a horizontal, level surface
- Seats are at least 100 cm wide and at least 120 cm deep
- Aisle width of 120 cm to access the wheelchair spaces
- These spaces offer an optimal, unobstructed view
- Seating for accompanying persons next to wheelchair spaces possible
- In the Stefaniensaal, a row of seats with extra legroom is available (row no. 11)



Saal Steiermark

## BARRIER-FREE WC

- Separately located (unisex)
- On the 1st floor at the level of the event rooms
- Can be opened only with a Eurokey!
- **No 150 x 150 cm manoeuvring space in the WC room** (only 130 x 145 cm)

### Toilet door

- Hinged door, min. 80 cm clear passage, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency (with Eurokey)
- **On the opening side of the door, approach area of 200 x 130 cm** (standard min. 200 x 150 cm), on the closing side min. 150 x 120 cm
- On the opening and closing side of the door, next to the door handle, a side approach area of at least 50 cm
- Door handles (no twist, knob or shell handles) at standard height (85 - 110 cm)

### WC

- Toilet accessible from both sides, with at least 90 cm of space on both sides for manoeuvring
- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Distance between the front edge of the WC and the rear wall at least 65 cm
- **WC 54 cm high** (standard 46–48 cm), **no backrest**
- Folding, horizontal support rails on both sides
- Clearance between horizontal support rails 65–70 cm
- Top edge of grab rails at a height of 75–85 cm
- Support rails easy to use and securely fastened
- Support rails extend at least 15 cm beyond the front edge of the WC
- Folding support rails protrude a maximum of 20 cm into the room when folded up
- Toilet paper accessible from a seated position (roll holder on support rails)
- Flush at standard height, **not accessible from the toilet while seated**
- Emergency bell available (but only visual alarm on site), **not accessible from the toilet while seated**
- accessible from the floor at a maximum height of 35 cm above the floor

### Washbasin

- **Only 124 cm of space available in front of the washbasin** (standard minimum 150 cm)
- **Free height under washbasin only 60 cm** (standard min. 70 cm), **upper edge 76 cm** (standard 80 - 85 cm)
- Depth complies with standard, width at least 100 cm
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Single-lever or touchless tap, distance between tap and front edge of washbasin 20–35 cm

## Other

- Mirror mounted at an angle
- Operating level of fittings (paper and soap dispensers, etc.) at a height of 80–110 cm
- Light switch at a height of 85–110 cm
- Waste bin operable with one hand
- Changing table available



Barrier-free WC



Catering area

## CATERING AREA (1ST FLOOR)

- Counter 117 cm high, **no lowered area of max. 85 cm**
- **Counter not wheelchair accessible**
- Movement area in front of counter at least 150 x 150 cm
- Tables wheelchair accessible
- Seating 46–50 cm high
- Drinking straws are provided

## ENTRANCE AT SCHMIEDGASSE 3

- Entrance easy to find, covered, threshold-free and completely level
- Automatic sliding door, opens early and closes with a delay
- Clear width at least 90 cm
- Glass door, **not marked with sufficient contrast**
- Door opening side is marked
- Movement area in front of the door on both sides at least 150 x 150 cm (vestibule)



Entrance at Schmiedgasse



## LIFT (ENTRANCE ON SCHMIEDGASSE)

- **On the way to the lift, there is a short section with a gradient of 13.5%.**
- At least 150 x 150 cm of space in front of the lift doors
- Door width at least 90 cm, light barriers at a maximum height of 100 cm
- Lift car size at least 110 x 140 cm
- No stairs leading down in front of the lift door
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Emergency call and command buttons at standard height
- Position indicator in the lift car between 1.60 and 1.80 m above the floor
- Handrail available
- Mirror opposite the lift door (30 cm above floor level)

## STAIRS (SCHMIEDGASSE ENTRANCE)

- Can be bypassed via lift
- Straight steps, max. 16 cm high, all steps the same height
- Steps at least 120 cm wide, at least 30 cm deep
- Handrail on one side, at a height of 85–90 cm, easy to grip
- Intermediate landing after max. 20 steps
- **Handrail not continuous**
- **Handrail not extended horizontally for at least 30 cm at both ends of the staircase**
- **Free-standing ends of the handrails are not continued sideways or downwards**
- **Entrance and exit steps not marked with contrasting colours on the front edge**



Short ramp



Lift and staircase

## ACCESS DOOR TO UPPER FLOOR

- Hinged door, min. 90 cm clear passage (2 active door leafs)
- One leaf with a clear passage width of at least 80 cm, no threshold
- **Difficult to open, door closer**

- on the opening side of the door approach area of at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- Door handle (**knob**) at a height of **130 cm** (standard 85 - 110 cm)
- Door free of obstacles

## INFORMATION FOR BLIND AND VISUALLY IMPAIRED PERSONS

### PARKING AND PATHS OUTSIDE

- 1 public disabled parking space in Landhausgasse, near the barrier-free entrance to the Congress
- **Parallel to the road; not covered**
- clearly marked with a wheelchair symbol on a sign and also on the ground
- Additional parking spaces in the short-stay parking zone around the building and in the Andreas-Hofer-Platz underground car park
- Path step-free, thresholds max. 3 cm high
- Path at least 150 cm wide, completely level, easy to roll on
- Path continuously lit, **not covered**
- **Path not free of obstacles (litter bin, bollards)**, but obstacles are marked with high contrast, bollards have a minimum height of 90 cm
- Tactile floor guidance system to the Sparkassenplatz entrance
- Pavement edges are easily detectable with a white cane
- Minimum height under signs is at least 220 cm



Tactile floor guidelines

### ENTRANCE TO SPARKASSENPLATZ 3

- Entrance easy to find
- Covered, free of obstacles
- Tactile floor guidelines lead to the entrance door on the far right
- **Doors difficult to open, door closers**
- Glass doors, **insufficiently contrasting markings**
- Door opening side marked
- Door handles stand out in contrast to other components



## FOYER WITH BOX OFFICE AND CLOAKROOM

- **Box office and cloakroom not tactilely locatable**
- Box office counter stands out from its surroundings
- Glare-free and illuminated in accordance with the area of use
- **No tactile map of the surroundings available**
- Cloakroom items are accepted by staff

## LIFT

- **No tactile floor markings**
- Control buttons are large enough, **but display is not easy to read**
- Push buttons at the stops are located in the immediate vicinity of the lift door
- **Push buttons inside and outside do not have raised lettering**, but are in Braille
- Push button for building exit highlighted
- Pressing the push buttons (inside and outside) is confirmed by an audible signal
- **No audible signal when the lift arrives at the stop**
- **No audible announcement in the lift**
- Handrail available

## GRAND STAIRCASE

- Straight steps, up to 13 cm high (**not all steps are the same height**)
- Steps at least 120 cm wide, at least 30 cm deep
- Landing after max. 20 steps
- Handrail on both sides, continuous, **at a height of 93–110 cm** (standard 85–90 cm), easy to grip
- Handrails continue horizontally for at least 30 cm at both ends of the staircase
- Free-standing ends continue downwards or sideways
- **Handrails should not contrast sharply with the background**
- **No tactile handrail information**
- **The front edge of the entrance and exit steps must not be designed in contrasting colours**

## INDOOR AREA

- Free of obstacles
- **No tactile guidance system**
- Clear passage heights of at least 210 cm
- Floor coverings stand out visually from other components
- Carpets are not trip hazards
- No furnishings that protrude more than 15 cm into the walking area
- Lighting is adequate and appropriate for the area of use
- **There is no orientation or escape plan**
- Signage is high-contrast, well-lit and written in sufficiently large font
- **Room labels and markings are not tactile**
- **Information does not follow the dual-sensory principle (visual/tactile, visual/acoustic)**

## STEFANIENSAAL AND EVENT ROOMS (1ST FLOOR)

- **Access is not tactile**
- Hall/rooms glare-free and evenly lit
- Audible information during the performance (gong)
- Acoustic fire alarm

## ACCESSIBLE TOILET

- Separately located (unisex)
- On the 1st floor at the level of the event rooms
- Can be opened with a Eurokey!

### Toilet doors

- Hinged door, easy to open, no door closer
- Door handle at standard height, contrasts with adjacent components
- WC door opens outwards, can be unlocked from the outside in an emergency (with Eurokey)

### Toilet

- Emergency bell available (but only visual alarm on site), **cannot be reached from the toilet while seated**
- Accessible from the floor at a height of max. 35 cm above the floor
- Emergency bell designed with visual contrast, **not tactile**
- **Fittings do not stand out visually from their surroundings**

## ENTRANCE AT SCHMIEDGASSE 3

- Entrance easy to find, covered, free of obstacles
- **No tactile floor guidance system**
- Automatic sliding door, opens prematurely and closes with a delay
- Glass door, **not marked with sufficient contrast**
- Door opening side marked

## LIFT (ENTRANCE ON SCHMIEDGASSE)

- **On the way to the lift, there is a short section with a gradient of 13.5%.**
- Control buttons are large enough and displays are easy to read
- **No tactile floor markings**
- Press studs in the stops are located in the immediate vicinity of the lift door
- **Push buttons with raised lettering only inside, Braille only inside**
- **Push button for building exit not highlighted**
- **Pressing the push buttons is not confirmed by an audible signal**
- **No audible signal in the lift stop when the lift arrives**
- **No audible announcement in the lift**
- Handrail available

## STAIRS (SCHMIEDGASSE ENTRANCE)

- Can be bypassed via lift
- Straight steps, max. 16 cm high, all steps the same height
- Steps at least 120 cm wide, at least 30 cm deep
- Handrail on one side, at a height of 85–90 cm, easy to grip
- Landing after max. 20 steps
- **Handrail not continuous**
- **Handrail not extended horizontally for at least 30 cm at both ends of the staircase**
- **Free-standing ends of the handrails are not continued sideways or downwards**
- **No tactile handrail information**
- **Entrance and exit steps not marked with contrasting colours on the front edge**

## ACCESS DOOR TO UPPER FLOOR

- Clearly visible, free of obstacles
- Standard double door with 2 swing doors
- Door handle stands out in contrast to other components
- **Difficult to open, door closer**
- **No tactile floor guidelines available**

## INFORMATION FOR HEARING-IMPAIRED AND DEAF PEOPLE

- **No inductive hearing system** at the box office, paper and pen available for communication
- Paths inside are continuously lit
- Attention is paid to room acoustics in the event rooms
- **No induction systems in the Stefaniensaal or in the event rooms**
- **Sign language interpretation cannot be provided**
- **Performances with subtitles are not possible**
- **No information provided using the dual-sensory principle (visual/tactile, visual/acoustic)**
- Lifts: Pressing the buttons inside and outside is visually confirmed, and emergency calls are also visually confirmed
- Visual fire alarm available
- Catering area: tables with glare-free lighting



## INFORMATION FOR PEOPLE WITH ALLERGIES

- Indoor area (paths and event halls) with dust-prone carpets, upholstered furniture and curtains
- No carpets in the catering area

As of May 2025. All information provided without guarantee.

Photography: Graz Tourismus – Harry Schiffer

Source: [http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat\\_id=1630&tobj\\_id=3184](http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1630&tobj_id=3184)