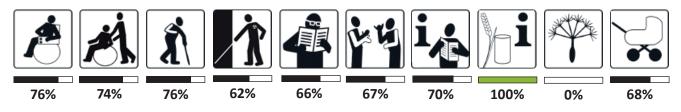


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AMEDIA LUXURY SUITES

Evangelimanngasse 6 8010 Graz T +43 316 258 555 graz.luxurysuites@amediahotels.com https://amediahotels.com



Luxury and accessibility in a prime location: the Amedia Luxury Suites is situated between the Stadthalle and the Merkur Arena. The nearest tram stop is just a few metres away.

The hotel offers two barrier-free suites. They are located on the ground floor and each have their own terrace, which can be reached via a small threshold of 2.5 cm. The barrier-free suites themselves are accessible via a ramp. They are equipped with a kitchenette (height 85 cm, not wheelchair-accessible, microwave at 140 cm height) and a wheelchair-accessible dining table.

There are grab rails and an emergency bell in the shower and WC; there is another emergency bell next to the bed.

Access from the hotel's underground car park and the main entrance are barrier-free. The night entrance is also barrier-free, the card reader is at a height of 110 cm.

The staff are very friendly and helpful. Products for people with food allergies are available at the breakfast buffet.

There is an accessible toilet right next to the breakfast room.

If you arrive outside reception opening hours, you can check in at the ticket machine around the clock. However, this is only partially barrier-free (operating height up to 125 cm, touchscreen).

After a long day at work, the sauna on the 5th floor is a wonderful place to relax. The sauna area only has limited accessibility and is difficult to use for people in wheelchairs.

Assistance dogs are welcome and there is even a separate "dog wash bar" outside.

A free internet connection in the house is a matter of course.



ACCESSIBILITY BY PUBLIC TRANSPORT

Please use the route planner of the Styrian public transport network: https://verkehrsauskunft.verbundlinie.at/

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

Underground car park

- Hotel's own parking spaces in the underground car park, **no designated disabled parking spaces**
- Entrance gate opens automatically; opening cord can be operated from the inside from a wheelchair or car
- Car park is level, floor covering suitable for wheelchairs, walkway from car park accessible without steps

Door from underground car park to lift/stairwell

- Clear passage width 90 cm, no thresholds
- Several overlapping doormats, not very suitable for wheelchairs
- Hinged door, not automated, easy to open, does not swing through
- Approach area of at least 200 x 150 cm on the opening side of the door, 150 x 120 cm on the closing side
- Lever handle at standard height (85 110 cm), horizontal pull handle on the closing side
- At least 50 cm approach area next to the door handle on the opening and closing side of the door
- Door closer, as fire protection door

HOTEL ENTRANCE FROM UNDERGROUND CAR PARK

- Accessible via lift from underground car park
- Hinged door, not automated
- 90 cm clearance, double threshold (0.5 and 2.5 cm)
- Door very difficult to open, force required corresponds to 4.55 kg (standard max. 2.5 kg); door closer
- On the opening side of the door, approach area of at least 200 x 150 cm, on the closing side 150 x 120 cm
- On the opening and closing side of the door next to the door handle at least 50 cm approach area **not given**



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MAIN ENTRANCE AND RECEPTION

- Barrier-free entrance = main entrance
- Access easily rollable (asphalt), gradient up to 6.7% (standard max. 3%)
- Entrance covered and free of obstacles
- Hinged door, clear passage width 114 cm, door stop 1.5 cm
- Automated door, **does not open prematurely**, closes with a time delay
- Swivelling range **not marked on the floor**
- Approach area of at least 200 x 150 cm on the opening side of the door, 150 x 120 cm on the closing side
- At least 50 cm approach area next to the door handle on the opening and closing side of the door
- Doormat can be easily rolled over
- Door bell or intercom system too high (134 cm instead of max. 110 cm), but not required during reception opening hours
- Reception completely level or accessible by lift, sufficient space in the waiting area
- Reception desk no higher than 85 cm, wheelchair accessible
- ATM/credit card machine at standard height
- Seating available: with backrests and sturdy armrests, seat **42 cm high** (standard 46-50 cm)

NIGHT ENTRANCE (NEXT TO THE MAIN ENTRANCE)

- Entrance completely level, covered
- Card reader at standard height
- Hinged door, clear passage width 116 cm, no thresholds
- Door easy to open; door closer
- Knob handle on opening side, at standard height
- Access area of at least 200 x 150 cm on the opening side of the door, 150 x 120 cm on the closing side
- At least 50 cm approach area next to the door handle on the opening and closing side of the door
- Doormat inside not very suitable for wheelchairs



Main entrance



Reception



Lobby



Check-in machine

- Movement area of 150 x 150 cm in front of the machine **not fully given** (width only 124 cm)
- Can be driven under with at least the foot section of a wheelchair
- Control elements at a height of up to 125 cm (standard 80 110 cm)

LIFT

- Accessible without thresholds
- Movement area on entry and exit at least 150 x 150 cm
- Car 110 x 140 cm, door clearance 90 cm
- Doors open and close automatically, light barriers at max. 100 cm
- No descending stairs opposite the landing door
- Handrail available, mirror opposite lift door available
- Push buttons at standard height
- Orientation and escape plan at the lift exits

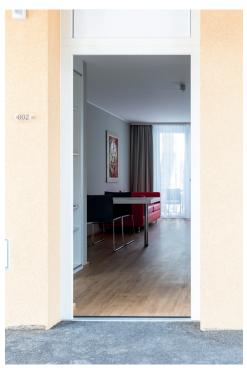
STAIRWELL

- Steps all the same height (max. 16 cm), at least 30 cm deep, 139.5 cm wide, straight
- Handrail on both sides at a height of between 85 90 cm, safe to grasp, with rounded cross-section (diameter slightly smaller than standard, however)
- Handrail continuous on the inside, interrupted on the outside at floor level
- Handrails are usually extended by at least 30 cm at the ends

SUITE NR. 002

Access

- Path easy to roll on, not always 150 cm wide
- Not free of obstacles (pillars), but passage width of 90 cm guaranteed
- 3 steps, min. 30 cm deep, max. 16 cm high (not all steps the same height, not the same width)
- Steps can be bypassed via ramp (3.6% longitudinal gradient, max. 2% transverse gradient)
- Straight ramp, min. 120 cm wide, at least 150 x 150 cm manoeuvring space at the beginning and end
- Floor suitable for wheelchair; no handrail



Access to the barrier-free suite



Door

- Hinged door, min. 90 cm passage width, not self-closing
- Access area of at least 200 x 150 cm on the opening side of the door, 150 x 120 cm on the closing side
- At least 50 cm approach area on the opening and closing side of the door next to the door handle
- **Door stop 2 cm** (threshold just on one side); easy to open
- Door handle (no turning or shell handle) at a height of between 85 110 cm
- Horizontal pull handle on closing side
- Door easy to open, no door closer

Room

- Free space next to the bed: 97 cm on one side (ÖNorm min. 120 cm), but bed can be moved
- Passage width in the room at least 120 cm
- Bed height 60 cm (standard: 45 50 cm), no under-bed wheelchair access
- Movement space in front of the window at least 150 x 150 cm
- Window handle at a maximum height of 110 cm
- Light and emergency bell can be operated from the bed
- Light switch at a height of 85 110 cm, coat hooks at a height of 135 cm
- Own terrace, at ground level (access with 4 cm threshold), free movement area min. 150 cm

BATHROOM SUITE 002

Movement space of 150 x 150 cm provided

Door

- Hinged door, does not swing through, not self-closing;
- Easy to open, no door closer
- 90 cm wide, no thresholds
- Access area of at least 200 x 150 cm on the opening side of the door, 150 x 120 cm on the closing side
- At least 50 cm access area on the opening and closing side of the door next to the door handle
- Door handles (no turning or shell handles) at a height of between 85 - 110 cm
- Door opens outwards and can be unlocked from the outside in an emergency

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Suite 002



Suite 002



Bathroom: Suite 002



Bathroom: Suite 002



Shower

- Shower area wheelchair accessible, no threshold; surface slopes slightly towards the wall
- Movement space in the shower 134 x 156 cm
- No shower area partition
- Horizontal grab rail at a height of 88.5 cm (standard 75-85 cm), at least 50 cm long on the first side of the wall, at least 90 cm long on the second wall
- Vertical grab rail positioned 75 85 cm from the corner, extends to a height of at least 150 cm
- Mobile shower stool available, seat height adjustable; seat surface slightly smaller than 40 x 40 cm
- Height-adjustable hose shower (but only adjustable from a height of 109 cm instead of 75 cm)
- Shower fitting at a height of 80 110 cm, not designed as a single lever
- Operating heights of fittings at standard height (80 110 cm)
- Emergency bell available in the shower area

WC

- WC 43 cm high (standard: 46 48 cm), no backrest available
- WC accessible from both sides, 90 cm space on one side
- **112 cm space** in front of the toilet bowl (standard min. 120 cm)
- Distance from the front edge of the WC to the rear wall 70 cm
- Horizontal, folding grab rails on both sides at a height of 75 85 cm, clearance 60 cm (standard 65 - 70 cm)
- Handrails are securely fastened and easy to operate
- Protrude at least 15 cm beyond the front edge of the toilet
- Toilet paper can be reached from the WC when seated
- WC flush at standard height (80 110 cm)
- Emergency bell can be reached from a seated position in the WC

Washbasin

- At a height of 85 cm, free height below at least 70 cm; standard depth
- Accessible width of at least 100 cm
- Manoeuvring space in front of washbasin 150 x 150 cm
- Centre line of the washbasin to the adjacent wall surface at least 50 cm
- Flat plaster siphon, not made of plastic or porcelain
- Single lever tap
- Mirror extends to the lower edge of the washbasin
- Light switch and fittings at a height of between 85 110 cm



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BREAKFAST ROOM

- Accessible from the room via a ramp
- Table height max. 85 cm, wheelchair accessible at a height of 70 76 cm
- Not wheelchair accessible at a depth of at least 60 cm due to centre foot
- There is at least 100 cm of space between the occupied chairs
- Seating with sturdy armrests and backrests, standard seat height
- Breakfast buffet (with service); at least 120 cm space in front of it
- Food is presented at a maximum height of 120 cm (except tea and coffee machine)
- Food within reach of 40 70 cm
- Guest garden/open space accessible without barriers
- Children's chairs available
- Cloakroom: hooks at a height of between 80 and 120 cm

GENERAL BARRIER-FREE WC (next to the breakfast room; unisex)

Door to the WC room

- Level and stepless access
- Hinged door, 90 cm wide, no thresholds; easy to open, no door closer
- Door handle at standard height (85 110 cm), horizontal pull handle on the closing side
- On the opening side of the door, approach area of at least 200 x 150 cm **not fully given** (only 200 x 141 cm), on the closing side 150 x 120 cm given
- On the closing side of the door next to the door handle, there is at least 50 cm access area, on the opening side **only 26 cm**

WC door

- Hinged door, 90 cm clear width, no thresholds; easy to open
- On the opening side of the door, access area of at least 200 x 150 cm **not given** (only 150 x 150 cm), on the closing side 150 x 120 cm **not quite given** (width 110 cm)
- On the opening side of the door next to the door handle, there is at least 50 cm access area, **but not on the closing side** (washbasin right next to it)
- Door handle at standard height (85 110 cm), horizontal pull handle on closing side
- Door opens outwards; can be opened from the outside in an emergency



Breakfast room/Lobby



Breakfast room/Lobby



General barrier-free WC



• Movement space in the WC room 135 x 180 cm (standard 150 x 150 cm)

- 80 cm space in front of the toilet bowl for approaching
- WC accessible from the left, at least 90 cm space
- Standard seat height (46 48 cm), no back support
- Distance from the front edge of the WC to the rear wall 70 cm
- Horizontal grab rails on both sides, at a height of 75 - 85 cm, distance 76 cm (standard 65 - 70 cm)
- Additional vertical grab rail
- folding grab rail on the approach side
- Toilet paper, flush and emergency bell accessible from the toilet while seated

Washbasin

- Top edge at a height of 85 cm; wheelchair accessible height min. 70 cm, width min. 100 cm
- Movement area in front of washbasin 130 x 150 cm (standard min. 150 x 150 cm)
- Centre line of the washbasin to the adjacent wall surface at least 50 cm
- Flat plaster siphon, not made of plastic
- Single-lever or touchless mixer tap
- Mirror reaches up to the bottom edge of the washbasin
- Paper towels at a height of 120 cm (standard 80 110 cm)

WELLNESS AREA (SAUNA) (5TH FLOOR)

Accessible by lift

Entrance door

- Hinged door, does not swing through, easy to open, does not close by itself
- Door width 90 cm, double threshold (2.5 cm high)
- At least 120 x 120 cm approach area on both sides of the door, but less than 150 x 150 cm
- Door handles (no turning or shell handles) at standard height (85 110 cm high)
- Less than 50 cm side approach area on the opening side next to the door handle

Door (inside)

- Hinged door, does not swing through, easy to open, does not close by itself
- Door width 80 cm, no threshold
- At least 120 x 120 cm access area on both sides of the door, but less than 150 x 150 cm
- Door handles (no turning handles) at standard height (85 110 cm height)
- Less than 50 cm side approach area on the closing side next to the door handle

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General barrier-free WC

wc



Sauna door

- Hinged door, does not close by itself, easy to open
- Door width 68 cm (standard 80 cm), no threshold
- Less than 120 x 120 cm space on both sides of the door
- Less than 50 cm side approach area on the closing side next to the door handle

Sauna

- Path in sauna area only 90 cm wide (standard 100 cm)
- Movement area less than 120 x 120 cm
- Lowest bench 66.5 cm high (standard 45 50 cm) and at least 50 cm deep
- Alarm button not accessible from a seated position
- Floor area between bench and stove only 80 cm deep (standard 100 cm)
- No possibility to sanitise wheelchairs
- No handrails available

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

UNDERGROUND CAR PARK

Door from underground car park to lift/stairwell

- Hinged door, not automated, does not swing through
- Door and door handle **do not stand out in high contrast from the neighbouring components**
- No tactile floor guidelines available

Hotel entrance coming from underground car park

- Entrance easy to find, door handle stands out in high contrast from neighbouring components
- Door very difficult to open, force required corresponds to 4.55 kg (standard max. 2.5 kg);
- Door closer

MAIN ENTRANCE AND RECEPTION

- Entrance covered and free of obstacles
- No tactile floor guide lines
- Automated hinged door, **does not open prematurely**, closes with a time delay
- Pivot area not marked on the floor
- Glass door, not marked with sufficient contrast
- Reception desk not tactilely locatable
- Service counter glare-free and illuminated according to the area of use



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NIGHT ENTRANCE

- Easy to find, but no tactile floor guidelines
- Hinged door, not automated
- Check-in machine: not all controls tactilely recognisable

LIFT

- Push buttons in the immediate vicinity of the lift door
- Push buttons inside and outside tactile, inside in Braille
- Push button for building exit highlighted
- Display on lift not easy to read
- Pressing the push buttons inside and outside audibly confirmed
- Acoustic signal when the lift arrives at the stop
- No acoustic announcement in the lift

STAIRCASE

- Steps all the same height (max. 16 cm), at least 30 cm deep, 139.5 cm wide, straight
- Handrail on both sides at a height of between 85 90 cm, safe to grip, with rounded cross-section (diameter slightly smaller than standard, however)
- Handrail continuous on the inside, interrupted on the outside at floor level
- Handrails are usually extended by at least 30 cm at the ends
- Entrance and exit steps not designed in contrasting colours

GENERAL BARRIER-FREE WC

(next to the breakfast room; unisex)

- No tactile floor guidelines to the WC
- Hinged door, does not swing through, no door closer
- WC door opens outwards
- Emergency bell can be reached from the WC while seated, not tactilely detectable

BREAKFAST ROOM

• No tables with sufficient noise reduction available

ROOM 002

- Access from outside, **no tactile floor guidance system**
- Walkway boundaries easily and safely perceptible
- Obstacles on the path (pillars) not sufficiently marked
- Path illuminated throughout
- Room door is a hinged door, no door closer
- Door stands out from its surroundings on the outside (not on the inside)
- Emergency call system in WC not tactilely detectable
- Audible alarm system in the bathroom



WELLNESS AREA/SAUNA (5TH FLOOR)

- Accessible by lift
- All doors hinged doors, no self-closing doors
- No tactile floor guidelines
- Sauna door made of glass, not sufficiently marked

ORIENTATION

- Orientation or escape plan at the lift exits
- No tactile guidance system
- Room labelling/floor designations not tactile
- Signage large and high-contrast, well-lit

INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- No inductive hearing system at reception (but paper and pen available)
- Lift: pressing the buttons inside and outside visibly confirmed; emergency call also visually confirmed
- Tables with glare-free lighting in the breakfast room
- Optical alarm system in the room (but not in the bathroom)
- Teletext available
- No deaf case available
- Signage large and high-contrast, well-lit
- Orientation and escape plan at the lift exits

INFORMATION FOR ALLERGY SUFFERERS

- Breakfast room free of dust-prone carpets, upholstered furniture and curtains
- Dust-prone curtains in the room (but no carpets)
- Offers for food allergy sufferers on request
- Staff are aware of the ingredients in the food and are trained by nutritionists