

Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm 8010 Graz | Austria T +43 316 8075 0

www.graztourismus.at



sHOME HOTEL GRAZ PUNTIGAM

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The sHome Hotel in Graz Puntigam opened in April 2018. The very attractively furnished hotel describes itself as being a "smart business hotel". Special emphasis is therefore placed on easy access, sustainable construction with fresh design highlights, flawless service – and accessibility.

The entire hotel, including every floor, is therefore accessible. The sHome Hotel also boasts two accessible rooms. A floor-level shower area and handrails make the room exceptionally easy to use, at least for a wheelchair user.

The breakfast room is located on the first floor, the buffet is partially accessible underneath. It is naturally the case that a public accessible WC has not been forgotten. The service employees are particularly helpful and always eager to respond to individual requests.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): https://verkehrsauskunft.verbundlinie.at/



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Parking/entrance area

- The hotel has its own underground car park with disabled parking (with floor markings)
- Car park level, surface suitable for wheelchairs
- Width of parking space 350 cm
- Access gate and barriers open automatically
- Pull cord at height of 150 cm (standard 80–100 cm)
- Vending machine: step-free access, controls at a height of 130 cm (standard 80–110 cm)
- Pathway to entrance is at least 150 cm wide, free of obstacles
- Pathway wheelchair friendly, level (longitudinal slope max. 6 %, cross slope max. 2 %)

ENTRANCE

- The main entrance is accessible, covered, step-free access
- Clear width of entrance door 118 cm, two-sided threshold (max. 3 cm high)
- Hinged door, not automatic, vertical bar handle
- Door difficult to open (more than 25 Newton ≙ more than 2.5 kg), as fire door
- Automatic door closer present, as fire door
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- Glass door, not sufficiently marked; door opening side is marked
- Movement area with diameter of at least 150 cm on both sides of the door
- Dust control mat or grating suitable for wheelchairs

RECEPTION

- Reception area clearly visible, accessible without thresholds
- No lowered place with max. 85 cm height, not wheelchair accessible
- Portable debit and/or credit card payment unit
- Reception has glare-free lighting
- Passages at least 140 cm wide, movement area in front of reception at least 150 x 150 cm
- No induction loop system (but pens and paper available)
- Sufficient space in the reception area for wheelchair users/pushchairs
- Seating options available (couch, **no stable arm and back rests** seat height as standard)



Parking and access to the hotel



Entrance





Reception



INTERIOR AREA

- Pathways step-free and without thresholds
- Pathways max. 100 m long, no seating available
- Pathways 145 cm wide, but sometimes restricted by shelves and cleaning trolleys to less than 100 cm
- Passages at least 90 cm wide
- Movement area with diameter of at least 150 cm at the end of the pathway
- Pathways free from obstacles
- Floor coverings anti-slip, no carpets
- Lighting sufficient
- Orientation plan or escape plan available
- Continuous signposting, no visual guidance system, no tactile guidance system
- Room inscriptions and floor designations are not in tactile design

LIFT

- Accessible without threshold
- Movement area on entry and exit at least 150 x 150 cm
- Clear door width 90 cm
- Lift car 140 x 120 cm
- No tactile floor level designation
- Tactile pushbuttons on the inside of the lift only
- Use of the pushbuttons is confirmed with audible and visual signal
- Display large and easy to read
- When the lift arrives, no audible signal or announcement
- Handrail and mirror available
- No downward staircase opposite lift door

STEPS

- All steps have a height of 17.5 cm (standard max. 16 cm), depth at least 30 cm, width at least 120 cm
- Stairs straight, landing after max. 20 steps
- Handrails on both sides, height 88 cm
- Handrails continue for at least 30 cm after the end of the stairs (only on the inside on the immediate landing)
- Handrails can be securely held, rounded cross-section
- Entry and exit steps at the front edge are not designed in contrasting colours



Lift





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STOREY DOOR

- Hinged door, 109 cm passage width
- Horizontal door handle on closing side
- No door threshold, no not-swing-through door
- Movement area of at least 150 cm on both sides of the door
- Knob handle, at standard height
- Glass door, not sufficiently marked
- Difficult to open because of fire door, but is open



Storey door

ROOM NO. 101

Door

- Hinged door with 85 cm passage width,
- 2 cm door threshold (but no two-sided threshold at door stop)
- Easy to open (max. 25 Newtons \triangleq 2.5 kg)
- On the opening side of the door, access area of 150 x 180 cm (standard 200 x 150 cm)
- Access area of at least 150 x 120 cm on closing side
- Access area of at least 50 cm on both sides of the door next to the door handle
- Lever handle (not a turning or recessed handle) at a height of 106 cm

Rooms

- Free space next to the bed: 100 cm
- Bed height 55 cm (standard 45–50 cm), no under-bed wheelchair access
- Passage widths in the room at least 100 cm (but less than 120 cm)
- Movement area in front of the window at least 120 x 120 cm (but less than 150 x 150 cm)
- Window handle at standard height (max. 110 cm)
- Light can be switched on from the bed
- TV with teletext available
- Light switch at a height of 110 cm
- No carpets, but curtains in the rooms
- No visual alarm system or hard-of-hearing kit
- Clothes hook too high (height over 120 cm)
- Balcony: Access with 3 cm high threshold, movement area of 150 cm provided





Room no. 201



Access to balcony



BATHROOM IN ROOM NO. 101

Door

- Sliding door without lock
- Threshold-free, passage width 80 cm
- Easy to open (max. 25 Newtons \triangleq 2.5 kg)
- Recessed handle, at standard height
- Access area of at least 200 x 150 cm available on both sides of the door
- On closing side, access area of **only 150 x 88 cm** (without an obstructing shelf, however, the required 150 x 120 cm would be possible)
- Access area of at least 50 cm on the opening side next to the door handle, on the closing side, however, **just 35 cm**

Shower

- Shower area without threshold, size according to standard (150 x 150 cm or 130 x 180 cm)
- Floor anti-slip; shower curtain available
- Vertical handrail installed at a distance of 68 cm from the corner, 187 cm high
- Horizontal handrail at standard height, on both sides of the wall 70 cm long (standard: at least 90 cm long on one wall), easy to hold
- Fixed shower seat at a height of 45 cm (standard 46–48 cm), seat area at least 40 x 40 cm
- No emergency bell in the shower area
- Shower fitting as knob, in standard height
- Height-adjustable hose shower
- Soap dispenser at standard height

WC

- Access space in front of WC at least 120 cm
- WC accessible from left, at least 90 cm of space
- Seat height 49 cm (standard 46–48 cm)
- Horizontal handrails on both sides, fold upwards, at standard height
- No additional vertical handrail
- Handrails extend at least 15 cm over the front edge of the WC
- WC flusher at standard height (80–110 cm) but not accessible from WC when sitting (behind)
- WC paper can be reached from the WC when sitting
- Emergency bell available, not accessible from the WC sitting





Bathroom in room no. 201



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Washbasin

- Movement area of at least 150 x 150 cm in front of the washbasin
- At height of 87 cm, free height under washbasin 72 cm
- At least 100 cm wide, 48 cm deep
- Distance of the tap fittings to the front edge of the washbasin 30 cm
- Concealed siphon made from plastic
- Single lever fitting
- Operating level of equipment fittings at standard height

Other

- Turning circle of 150 x 150 cm provided in bathroom
- Lower edge of mirror 112 cm (standard max. 95 cm)
- Light switch at a height of 85–110 cm
- Clothes hook at a height of 100 cm
- Visible alarm system in bathroom

DOOR TO BREAKFAST ROOM

- Sliding door (not automated), at least 90 cm clear door width, easy to open, no door threshold
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- On opening side of the door, access area of at least 200 x 150 cm, on closing side at least 150 x 120 cm
- Door handle at standard height, not a turning or recessed handle

GENERAL ACCESSIBLE WC (IN THE BREAKFAST ROOM)

separately arranged (unisex), access without thresholds

Door

- Clear width 85 cm, no threshold
- Door opens to the outside, can be opened from the outside in an emergency
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- On opening side of the door, access area of at least 200 x 150 cm, on closing side at least 150 x 120 cm
- Door handle at standard height, not a turning or recessed handle
- Door easy to open, no automatic door closer



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WC

- Turning circle with diameter of 150 cm available
- WC accessible from left, lateral space 100 cm
- 140 cm space for access in front of WC bowl
- WC seat at standard height
- Horizontal handrails on both sides (distance 70 cm), handrail on left folds upwards, upper edge 76.5 cm, handrails extend for at least 15 cm over the front edge of the WC
- No additional vertical handrail
- WC flusher at standard height, **but not reachable** from WC when sitting
- WC paper can be reached from the WC when sitting
- Emergency bell available, can be reached from the WC when sitting

Washbasin

- Movement area in front of the washbasin at least 120 x 120 cm (but less than 150 x 150 cm)
- Washbasin standard height (upper edge 80–85 cm), depth 26 cm (standard 35–45 cm for hand washbasin)
- Free height under washbasin 68 cm (standard 70 cm), wheelchair access width at least 100 cm
- No concealed siphon
- Mirror at height suitable for wheelchair users
- Operating level of equipment fittings at standard height (80–110 cm)

BREAKFAST ROOM

- Accessible without threshold
- In front of the counter no movement area of 150 x 150 cm
- At the counter no lowered place with max. 85 cm
- Tables have under-table wheelchair access (at least 80 cm wide, 70 cm high, 60 cm deep)
- Table height 85 cm
- Between the occupied chairs, there is **less than 100 cm space** in the main aisle, in horizontal aisles, there is at least 70 cm
- Seats have sturdy backrests, but no armrests;
- Breakfast buffet with service



General accessible WC



Breakfast room



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- Food offer at max. 120 cm height
- No carpets susceptible to dust, but curtains available
- Tables with glare-free lighting also available
- No drinking straws
- Outdoor dining area and/or open area accessible

ADDITIONAL INFO

- Staff trained on how to be supportive of people with disabilities
- In-house child care
- Alarm system only audible, not visual
- No specialist evacuation concept for people with disabilities
- Free wifi



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