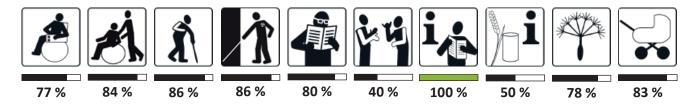


Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm 8010 Graz | Austria T +43 316 8075 0 www.graztourismus.at



HOTEL www.grazton DREI RABEN (THREE RAVENS)

Annenstraße 43 8020 Graz T +43 316 712686 F +43 316 7159596 dreiraben@bestwestern.at www.dreiraben.at



The Hotel Drei Raben is a modern and comfortable city hotel, situated a ten minute walk from the historic centre of Graz with its museums and cultural attractions. It is also in the immediate vicinity of the train station and convention centre – an ideal location for business travellers, holidaymakers and families. The attentive, multilingual team places a special emphasis on the personal service which has become the hallmark of the hotel. The hotel is also very committed to the issue of accessibility: The main entrance to the hotel has been equipped with a mobile ramp, for example, so that a steep step can be overcome. The specially designed accessible room is situated on the 1st floor. The accessible room is accessible for people with wheelchairs up to 80 cm wide. There is a modern bathroom with a walk-in shower and handrails.

The breakfast room is located on the ground floor and is accessible. There are also separate rooms for allergy sufferers. All rooms are non-smoking. Wifi and a PC are available in the lobby.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): https://verkehrsauskunft.verbundlinie.at/



Parking/entrance area

- Disabled parking space
 - Publicly designated = public parking around the corner from the hotel, ground markings, on level asphalt surface, parallel to the pavement
 - Width at least 3.5 m, length at least 6.5 m
 - Underground parking spaces
 - Entrance with barrier, opens automatically, can be operated from the car, emergency call point
 - No designated disabled parking space
 - **15 % slope between the underground car park and entrance,** step-fee, at least 150 cm wide, free of obstacles

ENTRANCE AREA

- Accessible entrance = main entrance, not covered, 1 step (height 16.5 cm) threshold 11 cm, doorbell and/or intercom system
- Mobile ramp: Width 80 cm, length 90 cm, slope approx. 18 %
- Glass door at main entrance: Hinged door, door width 110 cm, door handle height 110 cm, door stop 1.5 cm, elevated force required for opening (5 kg)
- Glass door inside: Sliding door, door width 120 cm, door opens in advance and closes with delay, turning circle 110 cm
- Both glass doors are equipped with contrasting markings

INTERIOR AREA

- Reception/waiting area completely level
- Height of counter/reception 111 cm
- Portable debit and/or credit card payment terminal available
- Reception area with glare-free lighting
- Free space for wheelchairs and pushchairs
- Seating options with backrests and stable armrests
- Visible information signs, consistent, high-contrast signposting
- Corridor width at least 120 cm, suitable for wheelchairs, sufficient lighting
- No obstacles except for glass table at PC area

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Ramp



Reception



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LIFT/STEPS

- Lift
 - Level access, movement area at least 150 cm on entry and exit
 - Door width 74 cm
 - Elevated force required to open door (6 kg)
 - Width of lift car 125 cm, depth 103 cm
 - Height of control panel 130 cm, large lettering, no signal on arrival
- Steps
 - Handrails on both sides (except for outside window), easy to hold (Ø 4 cm), extend for approx. another 30 cm at the top of the stairs
 - Height of handrails 91 cm
 - Steps: Stone tiles, height 15 cm, depth 31 cm, width 130 cm
 - All the stairs are the same height and straight, open and recessed steps are avoided

ROOM 105

- Door
 - Hinged door, self-closing devices are avoided
 - Door handle height 107 cm, access with card,
 - Door width 85 cm, threshold 1.5 cm, access area outside at least 150 cm, inside 93 cm
 - Max. force required to open 25 Newtons (2.5 kg)
- Card reader inside height 125 cm
- Height of light switch 107 cm
- Carpet floor, suitable for wheelchairs
- Height coat hook and hanger 172 cm
- On the left side of the bed at least 120 cm space, on the right side 86 cm between bed and wall
- Height of bed 58 cm, no under-bed wheelchair access
- Free space in front of the bed at least 150 cm
- Passage widths at least 82 cm (between wall and table)
- Light can be operated from the bed
- Teletext available
- Telephone cannot be operated from the bed
- Upholstered furniture in front of the window (can be removed/adjusted, then turning circle of 120 cm), Handle height 146 cm











Bed



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BATHROOM AREA/ACCESSIBLE TOILET

- Door
 - Hinged door, automatic closing avoided, opens to the outside
 - Threshold 3 cm, door width at least 80 cm
 - Door handle height 107 cm
 - Access area on both sides at least 120 cm
 - Lateral distance on the door handle side to the nearest right-angled wall at least 30 cm
 - Max. force required to open the door 25 Newtons (= 2.5 kg)
- WC
 - Turning circle in front of side of WC 108 cm
 - Accessibility from left
 - Horizontal handrails on both sides (distance 69 cm), folds upwards on access side, height on left 85 cm, height on right 77 cm, vertical handrail available
 - WC height 50 cm
 - Height of WC flusher 100–110 cm
 - WC paper reachable when sitting
 - Height of handrails 91 cm
 - Steps made of stone tiles, height 15 cm, depth 31 cm, width 130 cm
 - All the stairs are the same height and straight, open and recessed steps are avoided
- Shower area
 - Wheelchair-friendly area of 108 x 130 cm
 - Height of horizontal handrail 77 cm, vertical 78 cm to corner, height 146 cm
 - Fixed installation **shower seat height 50 cm**, height-adjustable hose shower 92–177 cm, soap holder
- Washbasin
 - Turning circle in front of the washbasin 150 cm
 - Height 82 cm, free height under the washbasin at least 75 cm, siphon protected, mirror adjustable (height 124 cm)
 - No tap fittings with sensor
 - Operating heights of equipment elements maximum 110 cm (hairdryer 130 cm)
- Additional info
 - Emergency bell available (shower area)



Bathroom doors



Bathroom



Bathroom



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BREAKFAST ROOM (GROUND FLOOR)

- Access with threshold 3.5 cm
- Buffet with service
- Food offer at 90–120 cm
- Glare-free lighting
- Drinking straws available to order
- Low-calorie offers, food for allergy sufferers on request
- Lower edge of table at least 70 cm
- Tables and chairs can be moved
- Restaurant free from carpets, upholstered furniture, curtains available
- Space for pushchairs available, high chairs

ADDITIONAL INFO

- All rooms are non-smoking/non-smoking hotel
- Guide dogs allowed
- Audible alarm system
- Medicines can be refrigerated (each room has a mini bar)
- Nearest hospital within 10–15 km
- Low-calorie offers and food for allergy sufferers (on request)
- High chairs, seat cushions in the restaurant area
- Baby beds and baby monitor available
- Mattresses and duvets as well as rooms for allergy suffers
- Cleaning with anti-allergenic products
- Pollen filter (replaced regularly)
- Internet/wifi
- No public accessible WC (only in the accessible room)

Validity: December 2014 Errors and omissions excepted Source: http://www.cedos.at/de/Analysen-und-Ergebnisse/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1107&tobj_id=2927



Breakfast room