

Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm 8010 Graz | Austria T +43 316 8075 0 www.graztourismus.at



# HOTEL BOKAN EXCLUSIVE \*\*\*\*

Mainersbergstraße 1 8051 Graz T +43 316 571434 F +43 316 571434 75 office@bokan-exclusiv.at www.bokan-exclusiv.at



The Hotel Bokan has many amenities, especially for guests with special needs and requirements. Parking is available directly in front of the hotel. The main entrance is at ground level and therefore easily accessible for wheelchair users. The same applies to the seminar rooms on the ground floor. There is free internet access throughout the hotel.

The rooms are accessible by lift and the room doors have tactile room numbers. The hotel has two wheelchair-accessible rooms. Accompanying persons can stay in the respective adjoining rooms, which have connecting doors. The movement areas in the accessible rooms are extremely generous and therefore easy to use for wheelchair users. The bathrooms are equipped with handrails and a shower seat.

There are also four special family rooms. These both have two connected rooms. For families with small children, two baby beds are available in the hotel.

Two rooms and two suites are equipped with special allergy mattresses and bedding. The bed linen is also washed with anti-allergenic detergents. So that allergy sufferers can enjoy their stay in a relaxed state, all rooms in the hotel are smoke-free.

The restaurant is located in an outbuilding at the hotel. The staff knows all about food preparation, and makes every effort to accommodate the needs of food allergy sufferers. The accessible WC, which is equipped with handrails, is located in the main building of the hotel.

The wellness area of the hotel is accessible via an lift, the passage widths in this area are very wide. Guests with disabilities require assistance to use some parts of the wellness area. The whirlpool is equipped with handrails, for example.



Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm 8010 Graz | Austria T +43 316 8075 0

www.graztourismus.at

# ACCESSIBILITY

# Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): https://verkehrsauskunft.verbundlinie.at/

## Parking/entrance area

- Disabled parking space on the upper parking level with floor markings on the level surface near the entrance, not covered
- Path width 150 cm, level for wheelchairs, asphalted
- Path continuously illuminated
- No incline
- Disabled parking space on lower parking level with floor markings, access via ramp with 3 % incline and lift to entrance area

# **ENTRANCE AREA**

- Accessible entrance = main entrance
- Entrance completely level and free from obstacles
- Hinged door
- Door opening button at a height of 85 cm
- Height of buttons for access code 100–120 cm
- Glass door with framing; over 10 cm width
- Door width 107 cm
- Access area of over 150 x 150 cm on both sides of the door

# **INTERIOR AREA**

- Reception/waiting area completely level, but with carpets that aren't very wheelchair friendly
- Height of reception counter 115 cm
- Portable debit and/or credit card payment unit
- Reception/waiting area glare-free
- Sufficient space for wheelchair users
- Seating options with backrests and stable armrests, height of seats 45–50 cm
- Visible information signs, consistent, high-contrast signposting
- Accessible facilities marked with symbols
- Passages at least 120 cm wide







Reception



Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm

8010 Graz | Austria T +43 316 8075 0

www.graztourismus.at

# **GENERAL ACCESSIBLE WC (GROUND FLOOR)**

- Hinged door with turning circle of 150 cm
- Door opens to the outside, can be unlocked from the outside
- Max. force required to open the door 25 Newtons (= 2.5 kg)
- Door width 90 cm
- Door stops 0 cm
- Height of door handle 106 cm
- Lateral distance on the door handle side to the nearest right-angled wall: over 50 cm on the passage side, 30 cm in the WC room
- Automatic light system
- Turning circle in front of WC 150 cm
- Horizontal handrails at 76 cm on both sides, vertical handrail also provided
- Space next to the WC 85 cm
- WC height 40 cm, stable elevating seat
- WC accessible from right
- Height of flusher 100 cm
- WC paper reachable while seated
- Turning circle in front of the washbasin 150 cm
- Upper edge of washbasin 85 cm
- Free height under washbasin 75 cm
- Lower edge of mirror 126 cm
- Distance from centre axis of washbasin to adjacent wall surface 80 cm
- No emergency bell

## LIFT/STEPS

Lift

- Level access
- Movement area on entry/exit 150 x 150 cm
- Clear door width 90 cm
- Doors open and close automatically
- Lift car 110 cm wide, 150 cm deep
- Controls at a height of 100–132 cm
- Operating buttons: large, high-contrast lettering
- Audible signal
- Handrail at 86 cm



Accessible WC on ground floor



Lift



Graz Tourismus und Stadtmarketing GmbH

Messeplatz 1/Messeturm 8010 Graz | Austria T +43 316 8075 0 www.graztourismus.at

## Steps

- The entry and exit steps are in contrasting colors
- Continuous handrails on both sides of the stairs
- Height of handrails 90 cm
- Steps at least 30 cm D, 135 cm W, max. 16 cm H
- All the stairs are the same height and straight

## ROOMS

- Total of 2 accessible rooms with 2 beds each, connecting door to the adjoining room for assistance/ accompanying person
- Self-closing devices are avoided
- Card slot for room card at 120 cm
- Hinged door, max. force required to open the door 2.5 kg
- Door handle height 106 cm, door width 90 cm, door stops at hight of 1 cm
- Access area at room door on both sides 120 x 150 cm
- Lateral distance on the door handle side to the nearest right-angled wall: at least 50 cm outside, inside wheelchair accessibility 15 x 15 cm
- Height of light switch 100 cm
- Carpets suitable for wheelchairs
- Coat hooks and hangers at a height of 120–150 cm
- Height of bed 45 cm
- Turning circle of more than 150 cm only possible on the left side of the bed, for double wheelchair occupancy, 120 cm on both sides
- Turning circle of over 2 m in front of the window
- Light can be operated from the bed
- Passage widths in the room at least 120 cm
- Teletext available
- Rooms for allergy sufferers free from carpets, curtains & upholstered furniture



Room



Entrance to bathroom in room



Bathroom



Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm

8010 Graz | Austria T +43 316 8075 0 www.graztourismus.at

#### **BATHROOM AREA/ACCESSIBLE TOILET**

#### Door

- Hinged door opens to the outside, can be unlocked from the outside in an emergency
- Door handle height 104 cm
- Door stops 0 cm
- Door width 90 cm
- Access area on both sides 120 x 150 cm
- Lateral distance on the door handle side to the nearest right-angled wall: more than 50 cm

#### WC

- Turning circle in front of WC 150 cm
- Accessibility from left
- Handrail on the access side folds upwards, height 75 cm
- Lateral space 150 cm
- WC height 51 cm
- Height of WC flusher 110 cm

#### Shower area

- Threshold of 1 cm
- Movement area in shower area 90 x 150 cm
- Horizontal handrail at height of 85 cm, vertical handrail at 85–180 cm
- Fixed shower seat (h 48 cm), surface 40 x 46 cm
- Height adjustable hose shower, 125–170 cm
- Shower with soap holder

#### Washbasin

- Height 85 cm
- Turning circle in front of the washbasin 150 cm
- Free height under washbasin 75 cm
- Mirror extends to the edge of the washbasin
- No tap fittings with sensor
- Distance from centre axis of washbasin to adjacent wall surface: 45 cm
- Height of light switch 110 cm, towel rail 90 cm, soap holder 100 cm, tap fittings 110–130 cm
- NO emergency bell



Bathroom



Graz Tourismus und Stadtmarketing GmbH Messeplatz 1/Messeturm 8010 Graz | Austria

T +43 316 8075 0 www.graztourismus.at

#### **BREAKFAST ROOM**

- Access completely level, open area without door
- Buffet with service (if required)
- Food offer at height of 75 cm
- Lower edge of table 70 cm
- At least 90 cm space between the occupied chairs
- No floor-level obstacles in restaurant



Breakfast room

## **ADDITIONAL INFO**

- Guide dogs allowed
- No audible or visible alarm system, but direct connection to the fire department
- Rooms for allergy suffers, mattresses and bedding (pillows, blankets) suitable for allergy sufferers
- All rooms are non-smoking
- Free internet connection
- Nearest hospital within 10–15 km
- Low-calorie offers/food for allergy sufferers (on request)
- High chairs, children's menus and activities in the restaurant area
- Baby changing table in the generally accessible WC

Validity: May 2012, errors and omissions excepted

Source: http://www.cedos.at/de/Analysen-und-Ergebnisse/Daten-Pool/?xt=CEDOSCheckResults&xtMethod=showDataset&cat\_id=852&tobj\_id=2809