

B(L)ACKHOME CITY APARTMENTS - GRAZ

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CONTACT

B(L)ACKHOME CITY APARTMENTS - GRAZ

Schörgelgasse 15

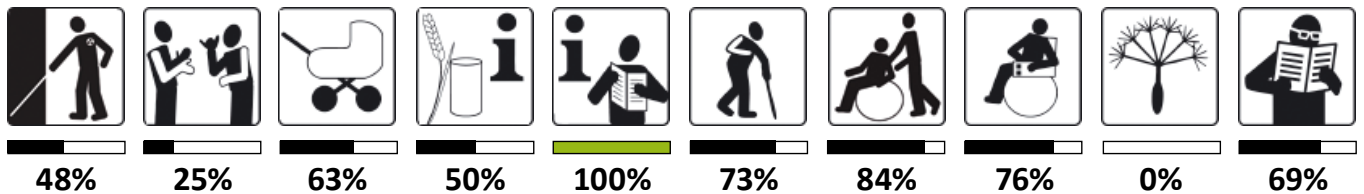
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EVALUATION CRITERIA



The evaluation criteria for “**blind persons**” were met to **48%**.

The evaluation criteria for “**hearing-impaired/deaf persons**” were met to **25%**.

The evaluation criteria for “**families with young children**” were met to **63%**.

The evaluation criteria for “**persons with food allergies**” were met to **50%**.

The evaluation criteria for “**people with learning difficulties**” were met to **100%**.

The evaluation criteria for “**elderly, mobility-impaired, and heart patients**” were met to **73%**.

The evaluation criteria for “**wheelchair users with assistance**” were met to **84%**.

The evaluation criteria for “**wheelchair users**” were met to **76%**.

The evaluation criteria for “**persons with allergies to dust, pollen, or animal hair**” were met to **0%**.

The evaluation criteria for “**visually impaired persons**” were met to **69%**.

GENERAL INFORMATION

The Hotel B(l)ackhome in Graz is conveniently located.

For guests arriving by car, the following parking options are available:

An underground car park is situated approximately 30 metres from the hotel. There are 4 parking spaces there, although these are not accessible.

There are two public accessible parking spaces available on Brockmannngasse, about 100 metres from the hotel. There are also some on Sparbersbachgasse, about 200 metres away.

Access to the hotel is via a modern self-check-in machine. The input height is approximately 145 cm. There is no reception desk and no staff on site.

The hotel offers one accessible room, which is beautifully and generously designed. It features a small kitchenette with a microwave.

The spacious bathroom has grab rails and a permanently fitted shower seat for comfortable showering. Please note, however, that there are no emergency call facilities.

The café and breakfast options are attractively presented and offer a pleasant atmosphere to start the day. The staff at the externally managed café do their best to cater to guests' requests. Please inform them in advance of any food allergies.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner provided by the Verbundlinie Steiermark:
<https://verkehrsankunft.verbundlinie.at>

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

PUBLIC CAR PARK (BROCKMANNNGASSE) AND PATH TO THE HOTEL

- Approx. 100 m from the hotel
- with clearly visible floor markings and indicated by a sign
- Parking spaces at right angles or diagonally to the carriageway, at least 350 cm wide
- Contrasting coloured markings for the parking space boundaries
- on level ground, with a surface that is easy to drive on with a wheelchair and causes minimal vibration
- **The pavement is not accessible without steps from the parking spaces (pavement)**
- **No emergency call system available**



Public parking Brockmannngasse

- Path to the hotel is step-free and completely level
- Easy to drive on with minimal vibration, free of obstacles
- **Path to the entrance is not covered**
- Path at least 120 cm wide, max. 100 m long
- Path is lit throughout

CHECK-IN MACHINE AND HOTEL ENTRANCE

- Check-in machine accessible without a threshold
- At least 150 x 150 cm of space in front of the machine
- The machine is positioned at least 50 cm from an adjacent wall on the side
- **Controls at a height of 145 cm** (standard 80–110 cm)
- The main entrance is the accessible entrance (easy to find)
- Entrance is covered and free of obstacles
- Clear width of the entrance door at least 90 cm, 1 cm door threshold
- Hinged door, **difficult to open**
- **Door closer**, but the door closes very slowly
- Door handle at standard height (vertical grab rail)
- Access area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening side of the door, there is a lateral access area of at least 50 cm next to the door handle; **on the closing side, there is none**



Entrance and check-in machine

LIFT

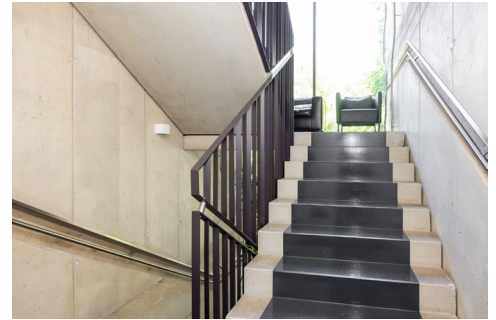
- All rooms that are open to the public can be reached by lift
- accessible without a threshold
- Clear space in front of the entrance and exit: at least 150 x 150 cm
- Clear door width at least 90 cm
- No door threshold; photoelectric sensors at a maximum height of 100 cm
- Car dimensions: at least 110 x 140 cm
- No staircase leading down opposite the lift door
- Push-buttons in the immediate vicinity of the lift door
- Labelling on the control buttons (inside and outside) must be large enough
- Emergency call button and door control button at standard height
- Handrail provided, at standard height
- Mirror opposite the lift door, **but not 30 cm above the floor**
- Position indicator in the lift car at standard height



Lift

STEPS

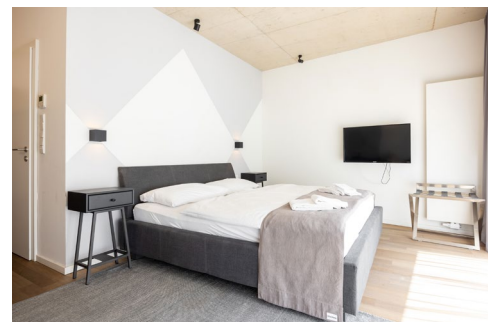
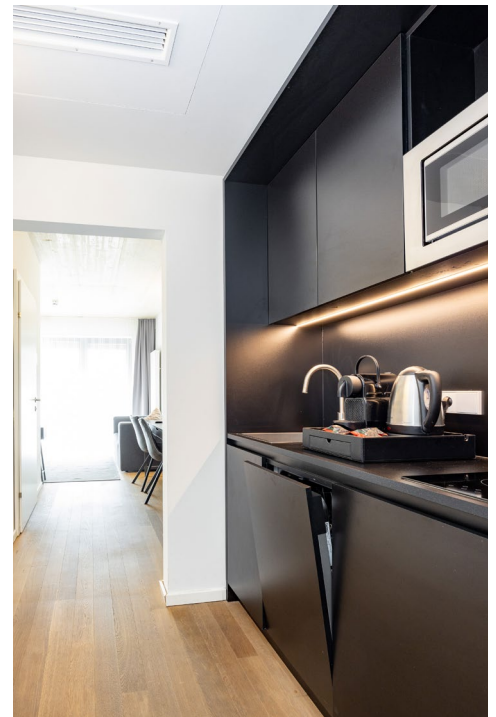
- Straight flight of steps, at least 120 cm wide, **27 cm deep** (standard: at least 30 cm deep)
- **Steps 16.5–17 cm high** (standard: max. 16 cm high), **not all steps are the same height**
- **Entry and exit steps do not have a contrasting colour on the front edge**
- **Handrail on one side only, at a height of 100 cm** (standard: 85–90 cm)
- Handrail can be gripped securely, **but is not continuous**
- **The handrail does not always extend horizontally for at least 30 cm at both ends of the steps**
- The free-hanging ends of the handrail are extended downwards or to the side



Steps

ROOM NO. 805

- Hinged door, clear passage width at least 90 cm, **door threshold** (max. 2 cm high)
- **Difficult to open, door closer**
- **Clearance area on the opening side of the door 200 x 130 cm** (standard: at least 200 x 150 cm)
- Clearance area on the closing side of the door: at least 150 x 120 cm
- On both the opening and closing sides of the door, there is a lateral access area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at standard height
- Door free of obstacles
- Passage widths in the room: at least 100 cm, **but less than 120 cm**
- At least 150 cm of space on one side of the bed
- **No under bed wheelchair access**; the top edge of the bed is 45–50 cm high
- Light can be switched on from the bed
- **Coat hooks or hangers are not positioned at a height of 85 – max. 120 cm**
- Light switches at a height of 85–110 cm
- Carpet does not pose a tripping hazard
- Clear space in front of the window: at least 150 x 150 cm
- Window handle height: max. 110 cm
- Small kitchenette with microwave (**160 cm high**)



Barrier-free room

BATHROOM

Movement area of 150 x 150 cm available

Door

- Clear passage width at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, no door closer
- **Clearance area on the opening side of the door: 200 x 130 cm** (standard: at least 200 x 150 cm); on the closing side: at least 150 x 120 cm
- On both sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at standard height

Shower

- Shower area without a threshold, measuring 130 x 180 cm
- No shower enclosure
- Horizontal grab rail **at a height of 88 cm** (standard 75–85 cm), at least 50 cm long on the first wall side, **less than 90 cm long on the second wall side**
- Vertical grab rail extends to a height of 150 cm and **is fitted just 35 cm from the corner** (standard 70–85 cm)
- Permanently fitted folding shower seat (**without folding support handles**)
- Seat surface at least 40 x 40 cm in size, at a height of 46–48 cm
- Height-adjustable flexible shower head, adjustable between 75–150 cm (**though it is not positioned at the very bottom**)
- swivel shower mixer tap, **at a height of 117 cm** (standard 80–110 cm), accessible from the side whilst seated
- **No soap dish provided**
- **No emergency bell in the shower area**

Toilet

- **100 cm of space in front of the toilet bowl for manoeuvring** (standard: at least 120 cm)
- Accessible from the right, with at least 90 cm of space on this side for manoeuvring
- Long toilet bowl (distance from the front edge of the toilet to the rear wall for manoeuvring: at least 65 cm)
- **Toilet height 43 cm** (standard 46–48 cm), backrest provided
- Horizontal grab rails on both sides, **spaced 61 cm apart** (standard 65–70 cm), foldable on the approach side
- Additional vertical grab rail
- Grab rails at standard height (75–85 cm), easy to use and securely fixed
- The grab rail protrudes at least 15 cm beyond the front edge of the toilet
- When folded up, the grab rail protrudes a maximum of 20 cm into the room
- Flush at standard height, **not accessible whilst seated on the toilet (behind the user)**
- Toilet paper within reach whilst sitting on the toilet
- **No emergency call system near the toilet**

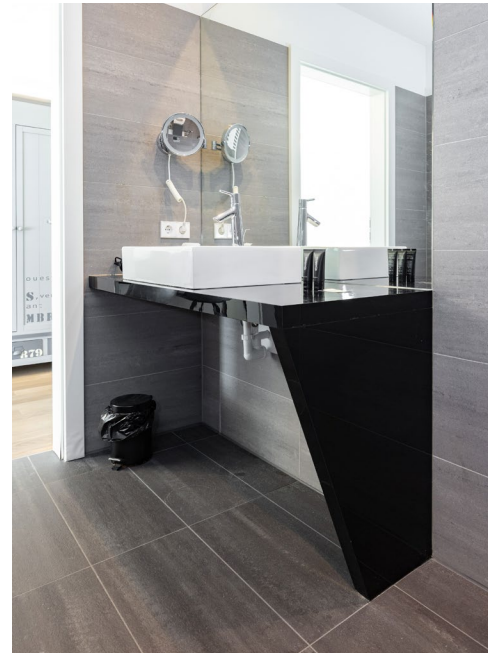
Washbasin

- Clear space in front of the washbasin at least 150 x 150 cm
- The depth of the washbasin complies with the standard; **the top edge is at 90 cm** (standard 80–85 cm)
- Clear height under the washbasin at least 70 cm; flat-mounted siphon, protected by plastic or porcelain
- Under washbasin wheelchair access for at least 100 cm wide
- Single-lever mixer tap; distance from the tap to the front edge of the washbasin: max. 20–35 cm



Other

- Mirror provided, lower edge at a maximum height of 95 cm
- Operating height of fittings: 80–110 cm
- Rubbish bin operable with one hand



Barrier-free bathroom

CAFÉ/BREAKFAST

- Accessible without thresholds
- **No accessible cloakroom available**
- Passage widths in main aisles at least 100 cm, in side aisles at least 70 cm
- **Counter 93 cm high (lowered section max. 85 cm), no under counter wheelchair access**
- Manipulation area in front of the counter of at least 150 x 150 cm
- Tables accessible by wheelchair (at least 80 cm wide, 70 cm high, 60 cm deep), table height max. 85 cm
- Seating 46–50 cm high, with sturdy armrests and backrests
- Breakfast buffet, no table service
- Clear width of the aisle next to the buffet at least 120 cm
- Food is within reach at a height of 40–70 cm; food selection at a height of 91 cm
- Straws may be provided
- Children's chairs available
- The outdoor seating area in the courtyard is accessible and designed to be barrier-free

CAFÉ ENTRANCE (FROM OUTSIDE)

- Covered entrance, free of obstacles
- Level access
- Clear width of the entrance door at least 90 cm, no door threshold
- Hinged door, easy to open



Café entrance

- **Door closer**; the door closes very slowly
- Door handle at standard height (vertical grab rail)
- Glass door: marked with sufficient contrast, opening side clearly indicated
- Access area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On both the opening and closing sides of the door, there is a lateral access area of at least 50 cm next to the door handle
- Dirt-trapping mat/grating easily accessible for wheelchair users

GENERAL ACCESSIBLE TOILET (BASEMENT)

- Manipulation area of 150 x 150 cm available
- The accessible toilet is the ladies' toilet
- Accessible via a lift

Door

- Clear passage width at least 80 cm, no threshold
- Door opens outwards; can be unlocked from the outside in an emergency
- **Difficult to open, door closer**
- Clear space on the opening side of the door: at least 200 x 150 cm; on the closing side: at least 150 x 120 cm
- On both sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at standard height



General barrier-free WC

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the left, with **78 cm of space at the side for manoeuvring** (standard minimum 90 cm)
- Long toilet bowl (distance from the front edge of the toilet to the rear wall for access: at least 65 cm)
- **Toilet height 42 cm** (standard 46–48 cm), backrest provided
- Horizontal grab rails on both sides, both foldable, distance between rails 65–70 cm
- **No additional vertical grab rail**
- Grab rails at standard height (75–85 cm), easy to use and securely fixed
- Grab rail protrudes at least 15 cm beyond the front edge of the toilet
- When folded up, the grab rail protrudes a maximum of 20 cm into the room
- Flush at standard height, **not accessible whilst seated on the toilet**
- Toilet paper accessible whilst seated on the toilet

Washbasin

- Clear space in front of the washbasin at least 150 x 150 cm
- The depth of the washbasin complies with the standard, **but the height of the top edge does not** (80–85 cm)
- Clear height under the washbasin at least 70 cm, flush-mounted siphon, protected by plastic or porcelain
- Under washbasin wheelchair access, accessible over a width of at least 100 cm
- Single-lever mixer tap; distance from the tap to the front edge of the washbasin: max. 20–35 cm

Other

- Mirror provided, lower edge at a maximum height of 95 cm
- **Operating height of fittings at 125 cm** (standard 80–110 cm)
- **Coat hooks higher than 120 cm**
- Waste bin operable with one hand
- **No emergency call system available**
- Changing table provided

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

PUBLIC CAR PARK (BROCKMANNGASSE) AND ROUTE TO THE HOTEL

- Approx. 100 m from the hotel
- Parking spaces at right angles or at an angle to the road
- **No emergency call system available**
- Path to the hotel is free of obstacles; kerbs are easily detectable with a white cane
- **The path to the entrance is not covered**
- Path is lit throughout

CHECK-IN MACHINE AND HOTEL ENTRANCE

- **Check-in machine cannot be located by touch**
- **Controls not distinguishable by touch**
- **Buttons not designed with contrasting colours**
- The main entrance is the accessible entrance
- Entrance is covered and free of obstacles
- **No tactile floor guide lines leading to the entrance**
- **Door difficult to open, door closer**
- The door handle stands out in contrast to adjacent components

LIFT

- **No tactile floor markings**
- Push-buttons at the lift stops are located in the immediate vicinity of the lift door
- Push-buttons (inside and outside) with raised lettering, **not in Braille**
- The push-button for the building exit is highlighted
- The lettering on the control buttons is large enough
- Pressing the push-buttons (inside and outside) is confirmed by an audible signal
- The display by the lift (inside and outside) is large and easy to read
- Audible announcement inside the lift **(though very quiet)**
- **No audible signal when the lift arrives**
- Handrail provided

STEPS

- Straight flight of steps, at least 120 cm wide, **27 cm deep** (standard minimum depth 30 cm)
- **Steps 16.5–17 cm high** (standard maximum height 16 cm), **not all steps are the same height**
- **The first and last steps do not have a colour-contrasting design at the front edge**
- **Handrail on one side only, at a height of 100 cm** (standard 85–90 cm)
- Handrail can be gripped securely, **but is not continuous**
- **The handrail does not always extend horizontally for at least 30 cm at both ends of the steps**
- The free-hanging ends of the handrail are extended downwards or to the side
- **The handrail does not stand out clearly against the background**
- **No tactile guidance on the handrail**

ROOM NO. 805

- An audible alarm is available in the hotel
- **No tactile floor guide lines leading to the hotel room**
- The door to the room is clearly distinguishable
- Door handle stands out in contrast to adjacent fixtures
- **Door closer**; door free of obstacles
- The light can be switched on from the bed
- Bathroom door handle is clearly visible; no door closer
- Fittings in the bathroom stand out visually from their surroundings
- **No emergency call system available**
- **No audible alarm in the bathroom**

CAFÉ/BREAKFAST

- Breakfast buffet, no table service
- Menu in large, high-contrast, easy-to-read font
- Outdoor seating area: movement spaces not restricted by parasols or plants

CAFÉ ENTRANCE (FROM OUTSIDE)

- Entrance easy to find, covered, free of obstacles
- **No tactile floor guides leading to the entrance**
- **Door difficult to open; door closer** (closes very slowly)
- Glass door: marked with sufficient contrast, side for opening indicated
- Door handle stands out in contrast to adjacent fixtures

GENERAL ACCESSIBLE TOILET (BASEMENT)

- The toilet door opens outwards and can be unlocked from the outside in an emergency
- Door handle stands out in contrast to adjacent components
- No door closer
- Fixtures and fittings stand out visually from their surroundings
- **No emergency call system available**
- Changing table provided

INFORMATION FOR PEOPLE WITH HEARING IMPAIRMENTS AND DEAF PEOPLE

- **No visible alarm system in the room or in the hotel**
- **No hotel kit for deaf people available**
- Lift: Pressing the buttons (inside and outside) is visually confirmed; emergency calls are also visually confirmed
- Tables with glare-free lighting are also available in the café

INFORMATION FOR PEOPLE WITH ALLERGIES

- Carpets in the corridors are not prone to collecting dust
- **No allergy-friendly rooms available**
- **No special hypoallergenic mattresses or bed linen**
- **Carpets and curtains in the rooms**
- No carpets, curtains or upholstered furniture prone to collecting dust in the café
- Options for guests with food allergies (gluten-free, lactose-free)
- Staff are aware of the ingredients in the meals, but have not been certified as having received training from a dietitian

As at March 2026; all information is provided without guarantee

Photos: Graz Tourismus – Harry Schiffer, website www.blackhome.at/graz/

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1642&tobj_id=3190