

A&O HOSTEL GRAZ HAUPTBAHNHOF

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CONTACT

A&O HOSTEL GRAZ HAUPTBAHNHOF

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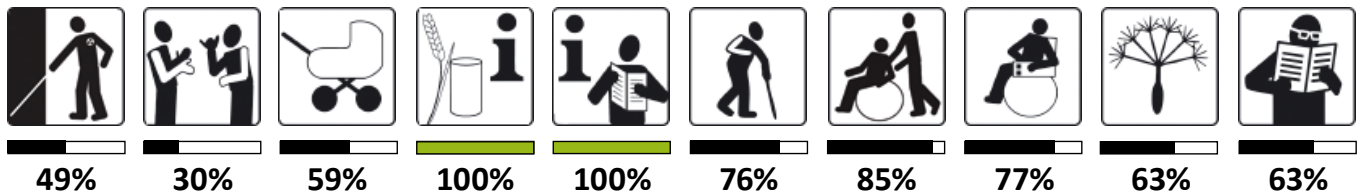
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EVALUATION CRITERIA



The evaluation criteria for “**blind persons**” were met to **49%**.

The evaluation criteria for “**hearing-impaired/deaf persons**” were met to **30%**.

The evaluation criteria for “**families with young children**” were met to **59%**.

The evaluation criteria for “**persons with food allergies**” were met to **100%**.

The evaluation criteria for “**people with learning difficulties**” were met to **100%**.

The evaluation criteria for “**elderly, mobility-impaired, and heart patients**” were met to **76%**.

The evaluation criteria for “**wheelchair users with assistance**” were met to **85%**.

The evaluation criteria for “**wheelchair users**” were met to **77%**.

The evaluation criteria for “**persons with allergies to dust, pollen, or animal hair**” were met to **63%**.

The evaluation criteria for “**visually impaired persons**” were met to **63%**.

GENERAL INFORMATION

2** standard in the hotel sector, modern design, contemporary concept, plus an excellent location – the A&O Graz Hauptbahnhof offers all this.

From here, Graz's beautiful old town can be reached in just a few minutes by public transport. For guests arriving by car, there are some parking spaces in the multi-storey car park and four on-site car parks, although the ground conditions there are not accessible.

The hotel has wheelchair-accessible entry, and all floors are easily accessible by lift.

There is one accessible four-bed room and four accessible twin rooms.

The rooms are modern and attractively furnished. The bathrooms are spacious and accessible, featuring grab rails and tilting mirrors. Bed linen and towels are washed exclusively using organic, hypoallergenic detergents.

Younger guests can let off steam in the Kids' Corner. On the ground floor, there is a guest kitchen and a laundry room.

A visit to the rooftop Skybar is definitely recommended. It offers a fantastic view of Graz and the Schlossberg, including the city's landmark: the Clock Tower.

ACCESSIBILITY

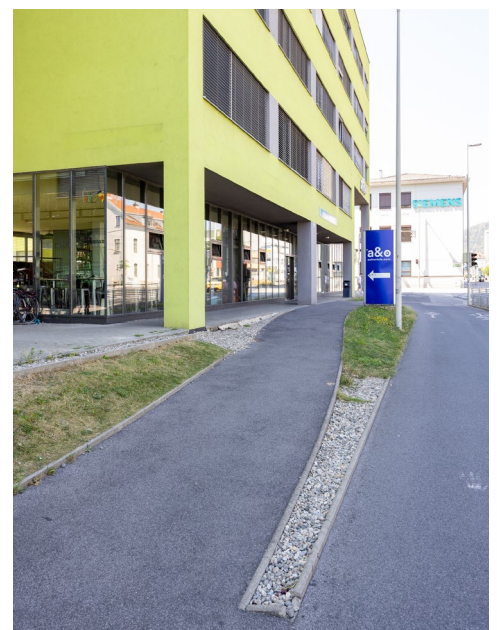
Accessibility by public transport

Please use the route planner provided by Verbundlinie Steiermark:
<https://verkehrsankunft.verbundlinie.at>

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

PARKING AND PATHS OUTSIDE

- There are a few hotel-owned parking spaces, **although the ground conditions are not accessible.**
- Behind the hotel, approx. 250 m away, there is a multi-storey car park (Köflacher Gasse 3).
- Path to the hotel is level and free of thresholds
- The path is at least 150 cm wide and free of obstacles
- Easy to navigate with minimal vibrations
- **The path to the entrance is not covered**



Access to hotel



Entrance



Reception and bar

ENTRANCE AND RECEPTION

- The main entrance is the accessible entrance (easy to find)
- Entrance is covered and free of obstacles
- Clear width of the entrance door at least 90 cm, 1 cm door threshold (on one side only)
- Automatic sliding door, opens early and closes with a time delay
- Glass door; **the side on which the door opens is not marked**
- Access area of at least 150 x 120 cm available on both sides of the door
- Dirt-trapping mat/grating easily accessible by wheelchair
- Reception accessible without a threshold
- Visual and verbal contact possible between the person in the wheelchair and the receptionist
- Manipulation area of at least 150 x 150 cm in front of the reception
- **No lowered area with a maximum height of 85 cm**
- **Reception desk: no under desk wheelchair access**
- **Credit card machine at a height of 120 cm** (standard 80–110 cm)
- There is plenty of space in the reception area
- Seating available with sturdy armrests and backrests
- Seat height: 46–50 cm

INTERIOR AREA

- Pathways in the interior area are completely level
- Lift available
- Flooring is non-slip and firmly laid
- Paths at least 120 cm wide, passageways at least 90 cm wide
- At the end of the route and at changes of direction, there is a manoeuvring area of at least 150 cm in diameter
- Carpets are easily accessible with a wheelchair and do not pose a tripping hazard
- Clearance heights of at least 210 cm
- Paths free of obstacles



Lift



Stairwell

LIFT

- All generally accessible rooms can be reached by lift
- Accessible without thresholds
- Manipulation area in front of the lift entrance and exit: at least 150 x 150 cm
- Clear door width of at least 90 cm
- No door threshold; photoelectric sensors set to a maximum of 100 cm
- **Cabin dimensions 100 x 200 cm** (standard minimum 110 x 140 cm)
- No stairs leading down opposite the lift door
- Push-buttons in the immediate vicinity of the lift door
- Labelling on the control buttons (inside and outside) large enough
- Emergency call button and door control button at standard height
- Handrail provided, at standard height
- **No mirror opposite the lift door**
- Position indicator in the lift car at standard height

STAIRWELL

- Straight flight of steps, 170 cm wide, **28 cm deep** (standard minimum depth 30 cm)
- **17 cm high** (standard: max. 16 cm), all steps the same height
- Landing after a maximum of 20 steps
- **Entry and exit steps do not feature colour contrast at the front edge**
- Handrail on both sides, at a **height of 100 cm** (standard: 85–90 cm)
- Handrail can be gripped securely, continuous on the inside
- **The handrail does not always extend horizontally for at least 30 cm beyond both ends of the steps**

ROOM NO. 504 (FOUR-BED ROOM)

- Hinged door, clear passage width at least 90 cm, no door threshold
- **No additional horizontal pull-to-close handle**
- **Difficult to open, door closer**
- Clearance area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On both the opening and closing sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at a height of 85 cm
- Door free of obstacles
- **Passage widths in the room: 110 cm** (standard: at least 120 cm)
- At least 150 cm of space on one side of the bed
- **No under-bed wheelchair-access**; the top edge of the bed is 50 cm high
- Light can be switched on from the bed
- Coat hooks or hangers at a height of 85 - max. 120 cm
- Light switch at a height of 85 - 110 cm
- Clear space in front of the window: at least 150 x 150 cm
- **Window handle height: 175 cm** (standard: max. 110 cm)

Bathroom

There is a space of 150 x 150 cm available for movement

Door

- Clear passage width of at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, no door closer
- Clearance area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On both the opening and closing sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at standard height

Shower

- Shower area without a threshold, at least 150 x 150 or 130 x 180 cm in size
- No shower enclosure
- **A vertical grab rail extends to a height of 140 cm** (standard: at least 150 cm) and **is fitted 45 cm from the corner** (standard: 70–85 cm)
- Horizontal grab rail and folding support rail, with a distance of 64 cm between them
- Grab rails are easy to grip
- Permanently fitted folding shower seat, with folding support handles on both sides
- Seat height 46–48 cm, **not at least 40 x 40 cm in size**
- **No height-adjustable hand shower**
- **Shower mixer with a twist handle**, at standard height, accessible from the side whilst seated
- **No soap dish provided**
- **No emergency bell in the shower area**

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the right; at least 90 cm of space to the side for manoeuvring
- Long toilet bowl (distance from the front edge of the toilet to the rear wall for access: at least 65 cm)
- Toilet height 46–48 cm, **no backrest provided**
- Folding support handles on both sides, spaced 65–70 cm apart
- **No additional vertical grab rail**
- Grab rails at standard height (75–85 cm), easy to use and securely fixed
- Grab rails extend at least 15 cm beyond the front edge of the toilet
- When folded up, the grab rails protrude a maximum of 20 cm into the room
- Flush at standard height, **not accessible whilst seated on the toilet (behind the user)**
- Toilet paper is within reach whilst seated on the toilet
- Emergency call system provided; the emergency call connects to reception
- Emergency bell accessible whilst seated on the toilet
- Accessible from floor level at a maximum height of 35 cm

Washbasin

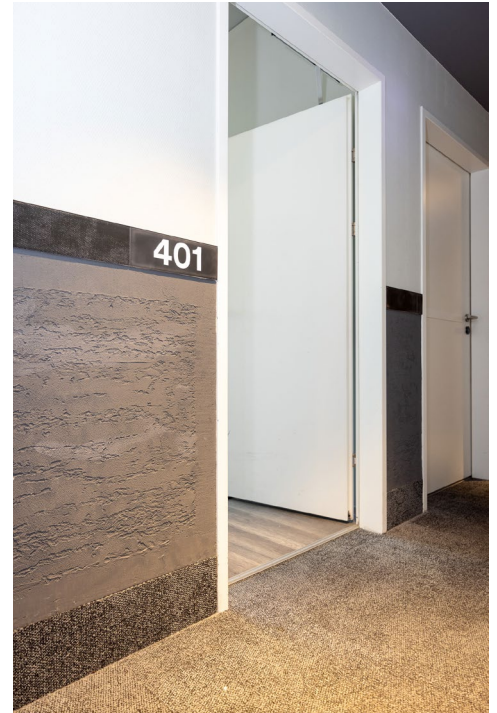
- Clear space in front of the washbasin: at least 150 x 150 cm
- The depth of the washbasin complies with the standard; the top edge is at a height of 80–85 cm
- Clear height under the washbasin: at least 70 cm; concealed siphon, protected by plastic or porcelain
- Clear width of at least 100 cm under the washbasin
- Single-lever or touch-free tap; distance from the tap to the front edge of the washbasin: max. 20–35 cm

Other

- Adjustable mirror
- **Operating height of fittings at 120 cm** (standard 80–110 cm)
- Waste bin operable with one hand
- Light switches at a height of 85–110 cm

ROOM NO. 401 (2 SINGLE BEDS)

- Hinged door, clear passage width at least 90 cm, no door threshold
- **Difficult to open, door closer**
- Clearance area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On both the opening and closing sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle; **however, a waste bin is in the way on the inside**
- Door handle (not a twist, knob or shell-shaped handle) at a height of 85 cm
- Door free of obstacles
- Passage widths in the room at least 120 cm
- There is at least 150 cm of space in front of each bed; the room is therefore also suitable for two wheelchair users
- **No under-bed wheelchair access;** the top edge of the bed is at a height of 45–50 cm
- Light can be switched on from the bed
- Coat hooks or hangers at a height of 85 – max. 120 cm
- Light switch at a height of 85–110 cm
- Clear space in front of the window: at least 150 x 150 cm
- **Window handle not at a maximum height of 110 cm**



Room no. 401

Bathroom

Movement area of 150 x 150 cm available

Door

- Clear passage width of at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, no door closer
- Clearance area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On both the opening and closing sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at standard height
- **No additional horizontal pull handle**



Barrier-free bathroom

Shower

- Shower area without a threshold, **measuring 130 x 120 cm** (standard: at least 150 x 150 or 130 x 180 cm)
- No shower enclosure
- Vertical grab rail extends to a height of 150 cm and **is fitted 52 cm from the corner** (standard: 70–85 cm)
- **Horizontal grab rail at a height of 87 cm** (standard: 70–85 cm)
- Horizontal grab rail on the first wall side at least 50 cm long, on the second **less than 90 cm**
- Grab rails are easy to grip
- Permanently fitted folding shower seat, **without folding support handles on either side**
- Seat at a height of 46–48 cm, **not at least 40 x 40 cm in size**
- height-adjustable hose shower head, **not flexibly adjustable to a height of between 75 and at least 150 cm**
- **The flexible hose shower head is not positioned at the very bottom**
- Shower mixer fitted as a single-lever unit, at standard height, accessible from the side whilst seated
- **No emergency bell is provided in the shower area**



Barrier-free bathroom

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the right; at least 90 cm of space to the side for manoeuvring
- Long toilet bowl (distance from the front edge of the toilet to the rear wall for access: at least 65 cm)
- Toilet height 46–48 cm, **no backrest provided**
- Horizontal grab rails on both sides, both are foldable
- Distance 65–70 cm
- **No additional vertical grab rail**
- Grab rails at standard height (75–85 cm), easy to use and securely fixed
- Grab rails extend at least 15 cm beyond the front edge of the toilet
- When folded up, the grab rails protrude a maximum of 20 cm into the room
- Flush at standard height, **not accessible whilst seated on the toilet**
- Toilet paper is within reach whilst seated on the toilet
- Emergency call system provided; the emergency call connects to reception
- Emergency bell accessible whilst seated on the toilet and from the floor at a maximum height of 35 cm

Washbasin

- Clear space in front of the washbasin at least 150 x 150 cm
- Depth of the washbasin complies with the standard; top edge at 80–85 cm
- Clear height under the washbasin at least 70 cm; concealed siphon, protected by plastic or porcelain
- Under washbasin wheelchair access over a width of at least 100 cm
- Single-lever tap; distance from the tap to the front edge of the washbasin: max. 20–35 cm

Other

- Adjustable mirror
- Operating height of fittings: 80–110 cm
- Rubbish bin operable with one hand
- Light switches at a height of 85–110 cm

BREAKFAST ROOM (BASEMENT)

- Accessible without thresholds
- There is a step at the back, but there are plenty of seats without steps
- Passage widths in main corridors at least 100 cm, in side corridors at least 70 cm
- Under table wheelchair access (at least 80 cm wide, 70 cm high, 60 cm deep), table height max. 85 cm
- High chairs for children available
- Breakfast buffet with service
- Clear width of the path next to the buffet: at least 120 cm
- Food is within reach at a height of 40–70 cm; food selection at a maximum height of 120 cm
- Straws may be provided



Breakfast room

SEMINAR ROOM (GROUND FLOOR)

- Accessible without steps
- Clear door width of at least 80 cm
- Flexible seating arrangement; a passage width of at least 90 cm can be guaranteed
- Seating with sturdy armrests and backrests
- All controls (light switches, sockets, etc.) are accessible and positioned at a height of 80–110 cm

GENERAL ACCESSIBLE TOILET (GROUND FLOOR)

- Manipulation area of 150 x 150 cm available
- Separately located (unisex)
- Accessible without steps

Door

- Clear passage width of at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, no door closer
- Clearance area on the opening side of the door: at least 200 x 150 cm; on the closing side: at least 150 x 120 cm
- On both sides of the door, there is a lateral clearance area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell-shaped handle) at standard height
- **no additional horizontal pull handle**

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the left, with at least 90 cm of space on the side for manoeuvring
- **Short toilet bowl**
- Toilet height 46–48 cm, **no backrest provided**
- Horizontal grab rails on both sides, both can be folded up
- Folding support handles easy to use and securely fixed
- Distance between handles: 65–70 cm
- Grab rails at standard height (75–85 cm)
- Grab rails extend at least 15 cm beyond the front edge of the toilet
- When folded up, the grab rails protrudes a maximum of 20 cm into the room
- **No additional vertical grab rail**
- Flush at standard height, **not accessible whilst seated on the toilet**
- **Toilet paper not accessible whilst seated on the toilet**
- Emergency bell provided; emergency call connects to reception
- **Emergency bell not accessible whilst seated on the toilet;** accessible from the floor at a maximum of 35 cm above floor level



General accessible WC

Washbasin

- Clear space in front of the washbasin at least 150 x 150 cm
- Depth of the washbasin complies with the standard; height of the top edge complies with the standard (80–85 cm)
- Clear height under the washbasin at least 70 cm; flush-mounted siphon, protected by plastic or porcelain
- Under washbasin wheelchair access over a width of at least 100 cm
- Single-lever tap; distance from the tap to the front edge of the washbasin: max. 20–35 cm

Other

- Mirror provided, adjustable
- **Operating height of fittings higher than standard (80–110 cm)**
- Waste bin can be operated with one hand
- Changing table provided

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

OUTDOOR PATHS AND ENTRANCE

- Path to the hotel is free of obstacles
- Pavement edges easily detectable with a white cane
- **The path to the entrance is not covered**
- The main entrance is the accessible entrance
- Easy to find
- **No tactile floor markings to the entrance**
- Entrance is covered and free of obstacles
- Automated sliding glass door; opens early and closes with a delay
- with contrasting markings
- **Door opening side not marked**

RECEPTION AND INTERIOR AREA

- Reception stands out visually from its surroundings
- **Cannot be located by touch**
- Counter is glare-free and lit in accordance with the area of use
- No tactile information
- Passageways have a clear height of at least 210 cm
- No furnishings or fittings protruding into the walking area
- **Floor coverings do not provide visual contrast with building elements**
- Lighting is adequate and appropriate for the area of use
- An audible alarm is provided
- Breakfast room: breakfast buffet with service
- Seminar room: **no tactile floor markings leading to the room**; glare-free and evenly lit

LIFT

- **No tactile floor markings**
- Push-buttons at the lift stops are located in the immediate vicinity of the lift door
- Push buttons with raised lettering on the inside, **but not on the outside**
- **Push buttons not in Braille**
- The push button for the building exit is highlighted
- The lettering on the control buttons is large enough
- Pressing the push-buttons is audibly confirmed inside, **but not outside**
- The display by the lift (inside and outside) is large and easy to read
- **No audible announcement inside the lift**
- **No audible signal when the lift arrives**
- Handrail provided

STAIRWELL

- Straight flight of steps, 170 cm wide, **28 cm deep** (standard: min. 30 cm deep)
- **17 cm high** (standard: max. 16 cm), all steps the same height
- Landing after a maximum of 20 steps
- **The first and last step does not have a colour-contrasting design at the front edge**
- Handrail on both sides, **at a height of 100 cm** (standard: 85–90 cm)
- Handrails can be gripped securely, continuous on the inside
- **Handrails do not always extend horizontally for at least 30 cm beyond both ends of the steps**
- Handrails stand out clearly against the background
- **No tactile guidance on the handrails**

ROOM NO. 504

- **No tactile floor markings leading to the room**
- The door to the room is clearly distinguishable
- The door handle stands out in contrast to adjacent furnishings
- **Door difficult to open; door closer**
- Door free of obstacles
- The light can be switched on from the bed
- The bathroom door handle is clearly visible; no door closer
- Some bathroom furnishings stand out visually from their surroundings
- **Handrails and support rails are not designed to provide sufficient contrast with their surroundings**
- Emergency call system in place; the emergency call connects to reception
- The emergency call button is designed to provide visual contrast
- **Not detectable by touch**
- **No audible alarm system in the bathroom**

ROOM NO. 401

- **No tactile floor markings leading to the hotel room**
- Door to the room clearly distinguishable
- Door handle stands out in contrast to adjacent furnishings
- **Door difficult to open, door closer**
- Door free of obstacles
- The light can be switched on from the bed
- **The bathroom door handle is not clearly visible**
- No door closer
- **Handrails and support rails are not designed to provide sufficient contrast with their surroundings**
- Some bathroom furnishings stand out visually from their surroundings
- **The shower mixer tap lever does not point downwards**
- The emergency call system is designed to provide visual contrast
- The emergency call connects to reception
- **No audible alarm in the bathroom**

GENERAL ACCESSIBLE TOILET (GROUND FLOOR)

- The toilet door opens outwards and can be unlocked from the outside in an emergency
- **The door handle does not stand out in contrast to the adjacent furnishings**
- Door is easy to open; no door closer
- **Furnishings do not stand out visually from their surroundings**
- An emergency call system is in place; the emergency call connects to reception
- **Not accessible whilst seated from the toilet**
- Accessible from floor level at a height of max. 35 cm
- **Cannot be detected by touch**
- Changing table provided

INFORMATION FOR PEOPLE WITH HEARING IMPAIRMENTS AND DEAF PEOPLE

- Visible alarm system available in the hotel
- **No hotel kit for deaf guests/deaf kit available**
- **No induction loop system at reception** (however, pen and paper are available as a means of communication)
- Lift: Pressing the buttons (inside and outside) is visually confirmed; pressing the emergency call button is also visually confirmed
- Seminar room: glare-free and evenly lit; **no induction loop system available**

INFORMATION FOR PEOPLE WITH ALLERGIES

- Indoor corridors without carpets that attract dust
- **No allergy-friendly rooms available**
- **No special hypoallergenic mattresses or bed linen**
- Curtains are provided in the rooms, but there are no dust-trapping carpets or upholstered furniture
- The breakfast room and seminar room are free from dust-trapping carpets, upholstered furniture and curtains
- Meals for people with food allergies available on request
- Staff are aware of the ingredients in the meals
- Medication can be refrigerated on request

As of June 2026; all information is provided without guarantee

Photos: Graz Tourismus – Harry Schiffer, a&o Graz Hauptbahnhof

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1644&tobj_id=2848