



HARRY'S HOME GRAZ-SMART CITY

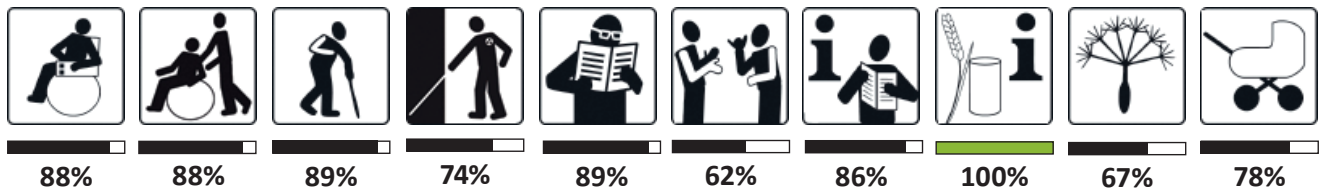
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The Harry's Home Graz-Smart City opened in December 2024. It is located in the Smart City next to the Helmut List Halle.

You can easily reach the hotel from the train station by public transport. The city centre is also easily accessible by tram.

There are 2 barrier-free parking spaces in the underground car park. However, the walk from there is a little long.

The Harry's Home has 10 barrier-free rooms. Half of the rooms have a kitchen and a balcony. The other half has a larger bed.

At the service point you can hire towels, bed linen, crockery, hairdryers and irons. There is also a children's playroom on the ground floor.

The staff are very friendly. It makes the stay pleasant for guests with disabilities.

For people with food allergies there is an offer without advance booking.

Assistance dogs are welcome.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of Verbundlinie Steiermark:

<https://verkehrsankunft.verbundlinie.at>

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

CAR PARK

- 2 disabled parking spaces in the hotel's own underground car park, **quite far from the entrance**
- Clearly labelled with floor markings and a board
- on a level surface, at right angles to the carriageway; at least 350 cm wide
- Barrier: does not open automatically, a debit or credit card must be presented to enter. This is possible at window height without getting out of the car. To exit, the guest's licence plate number is registered at reception, after which contactless entry and exit is possible.
- **No emergency call available**
- Floor covering suitable for wheelchairs

PATHS OUTSIDE & ENTRANCE

- Access to the hotel is barrier-free, easy and low-vibration, free of obstacles
- Path at least 150 cm wide, illuminated throughout, **not covered**
- Longitudinal gradient max. 6%, transverse gradient max. 2%
- Path max. 100 m long; seating at max. 50 m intervals (46-50 cm high, with sturdy armrests and backrests)
- The main entrance is also the barrier-free entrance and is easy to find.
- Roofed entrance, free of obstacles
- Entrance without thresholds, longitudinal gradient max. 3%
- Automatic glass sliding door, opens early and closes with a time delay
- Door marked with sufficient contrast
- Clear width at least 90 cm
- Vestibule: approach area of at least 150 cm in diameter on both sides of the door
- Grating/dirt-trapping mat easy to drive on



Barrier-free car park



Entrance

RECEPTION

- Spacious reception/waiting area, completely level, no thresholds
- Seating available (46 - 50 cm high, with sturdy armrests and backrests)
- Reception: accessible and usable without barriers, visual and voice contact between person in wheelchair and contact person guaranteed
- Reception always manned
- **No lowered space with max. 85 cm height available (counter 100 cm high)**
- **No under-desk wheelchair access**
- credit card machine for mobile use (can be used at a height of 80 - 110 cm)
- Price boards and information at a height of 100 - 120 cm



Reception

INTERIOR AREA

- Interior paths completely level and without thresholds, free of obstacles
- Non-slip and firmly laid floor coverings
- Carpeting in the corridors suitable for wheelchairs and does not present a tripping hazard
- Paths at least 120 cm wide, at the end of the path and when changing direction, movement area at least 150 cm in diameter
- Passageways are always at least 90 cm wide, **except at the Service Point where the passageway is only 77 cm wide on the inside**
- Passage heights of at least 210 cm guaranteed
- Consistent signposting and easy to find your way around
- **No orientation or escape plan available**
- Barrier-free areas labelled with symbols

LIFT

- Accessible without thresholds; all generally accessible rooms can be reached by lift
- Movement area in front of entry and exit at least 150 x 150 cm
- Clear door width min. 90 cm, no threshold, light barriers at max. 100 cm
- **Car size 200 x 100 cm** (standard min. 110 x 140 cm)
- No descending staircase opposite the manhole door
- Push buttons in the immediate vicinity of the lift door, at standard height
- Labelling of the operating buttons inside and outside large enough
- Lift display large and easy to read
- Position indicator at standard height
- Handrail available, at standard height
- **No mirror available opposite the lift door**
- Emergency call button available, at standard height



Lift

STEPS

- Straight steps, min. 120 cm wide, **27.5 cm deep** (standard min. 30 cm deep)
- Steps max. 16 cm high, all steps the same height, landing after max. 20 steps
- Handrails on both sides, can be safely gripped, continuous, at standard height (85 - 90 cm)
- Handrails are only partially extended horizontally by at least 30 cm at both ends of the steps



Steps

ROOM NO. 503

- Hinged door, easy to open
- Passage width at least 80 cm, without thresholds
- Approach area on opening side at least 200 x 150 cm, on closing side at least 150 x 120 cm
- There is an approach area of at least 50 cm on the opening and closing side of the door next to the door handle (**but there is a bench in the approach area**)
- Door handle at standard height (no turning, knob or shell handle); no additional horizontal door pull handle on the closing side
- At least 150 cm space on one side of the bed for approaching the bed
- with approx. 120 cm space on both sides of the bed, the room can also be used to a limited extent for 2 wheelchair users
- **No under-bed wheelchair access, upper edge of bed 57 cm high** (standard 45 - 50 cm)
- Light switch can be operated from the bed
- Passage widths in the room at least 120 cm
- Light switch available at a height of 85 - 110 cm
- Coat hooks and hangers also in 85 - 120 cm height
- Movement area in front of the window at least 120 x 120 cm, **but less than 150 x 150 cm**
- Window handle height max. 110 cm
- level access to the balcony, manoeuvring space on the balcony of at least 150 cm
- **No handrail available**
- Unobstructed view over railings possible



Barrier-free room no. 503



Barrier-free bathroom



Balcony room no. 503



Barrier-free bathroom

BATHROOM

Movement area of 150 x 150 cm available

Door

- Hinged door, **clear passage width 78 cm** (standard min. 80 cm), threshold-free
- Door opens outwards, can be unlocked from the outside in an emergency
- Approach area on opening side at least 200 x 150 cm, on closing side at least 150 x 120 cm
- There is an approach area of at least 50 cm on both sides of the door next to the door handle
- Door handle (no turning, knob or shell handle) at standard height
- Door easy to open

WC

- At least 120 cm space in front of the toilet bowl for approaching
- WC can be approached from the right, side space for approach at least 90 cm
- Distance from the front edge of the WC to the rear wall to be approached at least 65 cm
- WC height 46 - 48 cm, back support available

- Horizontal grab rails on both sides (foldable), **no additional vertical grab rail**
- Grab rails at standard height (75 - 85 cm), distance between grab rails 65 - 70 cm
- Grab rails protrude at least 15 cm beyond the front edge of the WC
- Folded-up grab rails protrude max. 20 cm into the room
- Folding support handles easy to operate and securely attached to the wall
- Flush at standard height, accessible from a seated position in the WC
- Paper accessible from a seated position in the WC, roll holder in the folding support handle
- Emergency call accessible from the WC while seated, leads to reception
- Emergency call accessible from the ground at a maximum height of 35 cm

Shower

- level-access shower area without thresholds, at least 130 x 180 cm or 150 x 150 cm in size
- Non-slip floor; flexible shower enclosure (curtain)
- Vertical grab rail is positioned at a distance of 70 - 85 cm from the corner, reaches up to a height of at least 150 cm
- Horizontal grab rail at a height of 75 - 85 cm, at least 50 cm long on the first side of the wall (towards the corner), at least 90 cm long on the second side of the wall
- Handles can be gripped securely
- Mobile shower seat available, seat surface at a height of 49.5 cm (standard 46 - 48 cm), seat surface at least 40 x 40 cm in size
- Height-adjustable hose spray, located at the very bottom
- **Shower fitting not designed as a single-lever fitting, at a height of 114 cm** (standard 80 - 110 cm), accessible from the side from a sitting position
- Operating height of soap dispenser at standard height (80 - 110 cm)
- Emergency bell at a height of 85 - 100 cm and max. 35 cm above the ground

Washbasin

- **Movement area in front of the washbasin 200 x 130 cm** (standard min. 150 x 150 cm)
- Top edge and depth of the washbasin comply with the standard
- Free height under the washbasin at least 70 cm
- Flat plaster siphon, made of plastic or protected with porcelain
- Under-washbasin wheelchair access over a width of 94 cm (standard min. 100 cm)
- Single-lever or touchless tap, distance to the front edge of the washbasin max. 20 - 35 cm

Miscellaneous

- **Mirror currently hangs too high**, but will be raised to a usable height for wheelchair users (lower edge at a maximum height of 95 cm)
- Operating level of fittings at a height of 80 - 110 cm, light switch at standard height
- Coat hooks at a maximum height of 120 cm
- Waste bin can be operated with one hand

BREAKFAST ROOM

- Access completely level, no thresholds
- **No barrier-free cloakroom** available
- Breakfast buffet with service
- Counter height 90 cm (standard max. 85 cm), **no under-counter wheelchair access**
- Food is within reach of 40 - 70 cm, food is served at a height of 90 cm
- **No tray slide available**
- Movement area of 150 x 150 cm in front of the counter
- Clear width from the path next to the buffet at least 120 cm
- Passage widths of main aisles at least 100 cm, of cross aisles at least 70 cm
- Tables with wheelchair access (min. 80 cm wide, 70 cm high, 60 cm deep), table height max. 85 cm
- Highchairs available
- Seatings 46 - 50 cm high, with sturdy armrests and backrests
- Straws are available on request



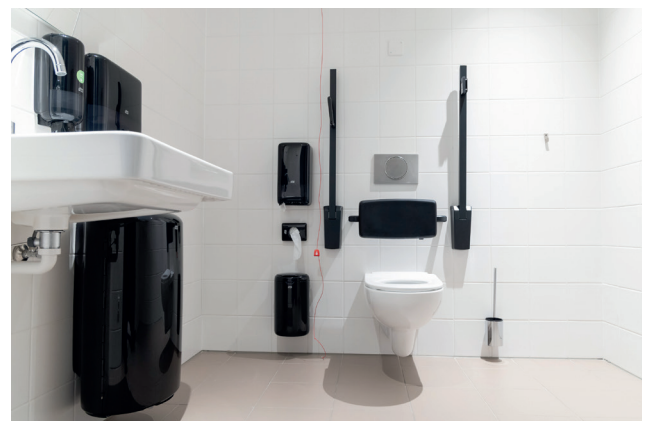
Breakfast room

GENERAL BARRIER-FREE WC (IN THE BASEMENT)

- Accessible without thresholds by lift
- arranged separately (unisex)
- 150 x 150 cm manoeuvring space available in the WC room

Door

- Hinged door, clear passage width min. 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- **Difficult to open, door closer**
- Approach area on opening side at least 200 x 150 cm, on closing side at least 150 x 120 cm
- There is an approach area of at least 50 cm on both sides of the door next to the door handle
- Lever handle at standard height, no turn, knob or shell handle, **no additional horizontal pull handle**



General barrier-free WC

WC

- At least 120 cm space in front of the toilet bowl for approaching
- WC can be approached from both sides, at least 90 cm space on both sides for approaching
- WC at a height of 46 - 48 cm, back support available
- Distance from the front edge of the WC to the rear wall to be approached at least 65 cm
- Horizontal grab rails on both sides (foldable), at standard height
- Distance between the grab rails corresponds to the standard (65 - 70 cm)
- Grab rails protrude at least 15 cm beyond the front edge of the WC
- Folded up handles do not protrude more than 20 cm into the room
- Folding support handles easy to operate, securely fastened to the wall
- WC flush at standard height, accessible from a seated position (button on the folding support handle)
- **WC paper not accessible from the WC when seated**
- Emergency bell accessible from a seated position from the WC, accessible from the floor at a height of 35 cm
- Emergency call leads to reception

Wash basin

- Movement area in front of the washbasin at least 150 x 150 cm
- Top edge of washbasin at a height of 80 - 85 cm
- Free height under the washbasin at least 70 cm
- Flat plaster siphon, made of plastic or protected with porcelain
- Accessible width of at least 100 cm; depth complies with standard
- Single-lever or touchless tap, distance of the tap to the front edge of the washbasin 20 - 35 cm

Miscellaneous

- Mirror lower edge at 125 cm height (standard max. 95 cm), but mirror is adjustable
- Operating level of the fittings at standard height
- Coat hooks at a maximum height of 120 cm
- Waste bin cannot be operated with one hand
- Changing table available

SEMINAR ROOM/EVENT ROOM

- Accessible without thresholds
- Clear door width at least 80 cm
- Clear passage widths between furnishings at least 90 cm
- Tables with wheelchair access (at least 80 cm wide, 70 cm high, 60 cm deep)
- Seating options are between 46 and 50 cm high, with sturdy armrests and backrests
- All controls are accessible and at a height of between 80 and 110 cm

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

CAR PARK AND PATHS OUTSIDE

- Hotel's own underground car park with 2 designated disabled parking spaces
- Parking spaces at right angles to the carriageway
- **The barriers are not designed to prevent blind people from walking underneath them with a white cane.**
- **No emergency bell available**
- Path to the main entrance free of obstacles, **not covered**
- Tactile floor guidance system available (**not high-contrast design**)
- Free height under signs is at least 220 cm
- Path illuminated throughout

ENTRANCE

- The main entrance is the barrier-free entrance.
- **No tactile floor guidelines**
- Automatic glass sliding door, opens early and closes with a time delay
- Door marked with sufficient contrast
- Entrance free of obstacles, covered

INTERIOR AREA

- Reception easily recognisable, stands out in contrast to its surroundings
- **No tactile guidance system throughout the hotel**
- Reception and paths in the indoor area illuminated according to the area of use and glare-free
- Passage heights min. 210 cm
- No equipment elements that protrude more than 15 cm into the walking area
- No cantilever stairs, ramps etc.
- Glass walls along the paths are clearly recognisable and marked with sufficient contrast
- **Step intersections not marked in high contrast**
- Floor coverings stand out visually in contrast to other components
- **No tactile orientation plan**
- **Room labelling and floor designations not tactile**
- **Information not in the 2-senses principle (visual/tactile; visual/acoustic)**
- Signage well illuminated, high-contrast design
- Audible alarm system

LIFT

- **No tactile floor labelling**
- Push buttons are located in the immediate vicinity of the lift door
- Push buttons inside in raised lettering and also in Braille
- Push button for the building exit is highlighted
- Pressing the push-buttons (inside and outside) is audibly confirmed
- Lift display (inside and outside) large and easy to read
- Acoustic signal when the lift arrives at the stop
- Audible announcement in the lift (clear)
- Handrail available

STEPS

- Straight steps, min. 120 cm wide, **27.5 cm deep** (standard min. 30 cm deep)
- Steps max. 16 cm high, all steps the same height, landing after max. 20 steps
- Handrails on both sides, can be safely gripped, continuous, at standard height (85 - 90 cm)
- Handrails are only partially extended horizontally by at least 30 cm at both ends of the steps
- Freely projecting ends of the handrails are extended downwards or sideways
- Freely protruding ends of the handrails are secured against undercutting with the cane
- Handrails stand out from the background in high contrast
- **No tactile handrail information**
- Incoming and outgoing steps on the front edge in contrasting colours

ROOM 503

- Room door clearly perceptible, **door handle does not stand out in contrast**
- Easy to open door, no door closer
- Door free of obstacles
- Bathroom door handle easily recognisable, bathroom door easy to open
- Emergency call available in the bathroom, in visually contrasting design, **but not tactilely detectable**
- Emergency call goes to reception
- Furnishings in the bathroom stand out visually in contrast to their surroundings
- **No acoustic alarm in the bathroom**

BREAKFAST ROOM

- Breakfast buffet with service
- **No tray slide available**
- Tables with sufficient noise reduction also available

GENERAL BARRIER-FREE WC (IN THE BASEMENT)

- arranged separately (unisex)
- WC door opens outwards and can be unlocked from the outside in an emergency
- **Door difficult to open, door closer**
- Lever handle stands out in contrast to neighbouring components
- Door signage at standard height
- Emergency bell accessible from a seated position in the toilet, and also accessible from the floor at a height of max. 35 cm
- Emergency bell has a visually contrasting design, **not tactilely detectable**; emergency call leads to the reception desk
- Furnishings stand out in contrast to their surroundings

SEMINAR ROOM/EVENT ROOM

- **No tactile floor information leading to the room**
- Seminar room glare-free and evenly lit
- Attention was paid to room acoustic design

INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- Optical alarm system (e.g. flashing light) available in the hotel in general and also in the bathroom
- **No visual alarm system in the room**
- **Door knocking or ringing in the room cannot be recognised by flashing signals**
- **No inductive hearing system** at reception, communication possible using pen and paper
- Lift: Pressing the push buttons (inside and outside) and the emergency call is visibly confirmed
- **Information is not provided using the 2-senses principle (visual/tactile; visual/acoustic)**
- Tables with glare-free lighting also available in the catering area
- **No inductive hearing system and no visual alarm system in the seminar room**
- Seminar room glare-free and evenly lit
- Attention was paid to room acoustic design

INFORMATION FOR ALLERGY SUFFERERS

- carpeting in the corridors not prone to dust
- Rooms free of carpets; curtains and upholstered furniture not prone to dust
- catering area free of dust-prone curtains, carpets and upholstered furniture
- Offers available for food allergy sufferers
- Staff know about the ingredients of the dishes
- **Dust-prone curtains available** in the seminar room

Status: February 2025, all information without guarantee

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1617&tobj_id=3181

Photos: Graz Tourismus – Harry Schiffer, Harrys Home – Daniel Zangerl