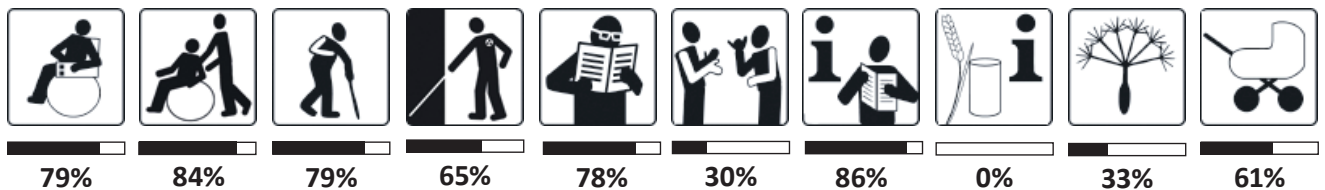


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# RADISSON HOTEL GRAZ

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The Radisson Hotel Graz is located very close to the main railway station and is therefore also very well connected by public transport. Newly opened in 2024, it has 14 barrier-free rooms.

A barrier-free car park is available in the underground car park near the entrance. All floors and rooms are accessible by lift without thresholds (don't forget your room card ;)). A generous buffet and a stylish and pleasant dining area invite you to feast - the barrier-free WC is right next door.

The rooms are stylishly and comfortably furnished - the bathroom also combines accessibility and aesthetics.

## ACCESSIBILITY

### Accessibility by public transport

Please use the route planner of Verbundlinie Steiermark:  
<https://verkehrsauskunft.verbundlinie.at>

## INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

### Parking space in the underground car park

- 1 disabled parking space in the hotel's own underground car park
- with floor markings, near the entrance to the hotel
- on a level surface, at right angles to the carriageway; 350 cm wide
- Access to garage at least 3 m wide, barrier opens automatically (controls for opening are at a height of 110 cm, accessible from a wheelchair or car)
- **No emergency call available**
- Path to hotel entrance suitable for wheelchairs (asphalt), level



Barrier-free car park

### PATHS OUTSIDE AND ENTRANCE

- Access to the hotel is level and without thresholds, free of obstacles
- Path at least 150 cm wide, **not covered**
- The barrier-free entrance is the main entrance
- Entrance covered, free of obstacles, level
- Automatic sliding glass door, opens early and closes with a time delay
- Door **not marked with sufficient contrast, door opening side not labelled**
- Clear width 140 cm, no threshold
- Vestibule: approach area of at least 150 cm in diameter on both sides of the door
- Grating and dirt-trapping mat easily accessible



Entrance

### INTERIOR AREA

- Spacious reception/waiting area, completely level, no thresholds
- Seating available (with backrests), seat at standard height
- Reception: barrier-free use, **no lowered area with max. height of 85 cm** (counter 115 cm high), visual and voice contact between person in wheelchair and contact person guaranteed
- **no under-desk wheelchair access**
- credit card machine can be used on the move
- Interior paths completely level and without thresholds, free of obstacles
- Carpeting available, but suitable for wheelchairs
- Paths at least 120 cm wide, at the end of the path movement area of at least 150 cm in diameter



Reception

- No consistent signage, but it is easy to find your way around
- Orientation and escape plan available
- Barrier-free areas labelled with symbols

**LIFT**

- A room card is required to use the lift
- Accessible without thresholds, movement area in front of entrance and exit at least 150 x 150 cm
- Clear door width at least 90 cm, light barriers at max. 100 cm
- Car size 140 x 140 cm
- Push buttons in the immediate vicinity of the lift door, at standard height (inside and outside)
- Handrail available, at standard height
- Mirror available, **but not opposite the lift door**
- Emergency call button present, at standard height
- Position indicator in the lift car at standard height



Lift

**STEPS**

- Steps at least 120 cm wide, **height 17 cm** (standard max. 16 cm), **depth less than 30 cm**
- All steps the same height and straight, no open or protruding slab steps
- Landing after max. 20 steps
- Handrails can be safely gripped, continuous, at standard height (85 - 90 cm)
- Handrails continue horizontally for at least 30 cm at both ends of the steps

**ROOM NO. 734**

- hinged door, passage width min. 90 cm, no thresholds
- Approach area on opening side min. 200 x 150 cm, on closing side min. 150 x 120 cm
- On the opening side of the door, there is an approach area of at least 50 cm next to the door handle, **not on the closing side**, as the escape staircase is in the way
- Door handle at standard height (no turning or shell handle);
- **Door difficult to open, door closer**
- 140 cm space on one side of the bed
- **no under-bed wheelchair access**
- **Top edge of bed 66 cm** (standard 45 - 50 cm)
- Light and telephone can be operated from the bed
- Passage width in the room 117



Accessible room

- Coat hooks and light switch available at a height of 85 - 120 cm
- Movement space in front of the window 150 x 150 cm, **height of window handle 160 cm** (standard max. 110 cm)
- Carpet in the room suitable for wheelchairs

## BATHROOM

### Movement space of 150 x 150 cm not available

#### Door

- hinged door, clear passage width min. 80 cm, no thresholds
- Door opens outwards, can be unlocked from the outside in an emergency
- Approach area on opening side at least 200 x 150 cm, on closing side **less than 150 x 120 cm**
- There is an approach area of at least 50 cm on both sides of the door next to the door handle
- Door handle (no turning, knob or shell handle) at standard height, door easy to open



#### WC

- Can be approached from the right, **lateral space only 76 cm** (standard min. 90 cm)
- Distance from the front edge of the WC to the rear wall to be approached 71 cm
- Only **100 cm space in front of the WC bowl** for approach (standard min. 120 cm)
- **WC height 49 cm** (standard 46 - 48 cm), backrest available
- horizontal grab rails on both sides (both are foldable)
- at standard height (75 - 85 cm), distance between grab rails **62 cm** (standard 65 - 70 cm)
- grab rails protrude at least 15 cm beyond the front edge of the WC
- Folded-up grab rails protrude max. 20 cm into the room
- Folding grab rail is easy to operate and securely attached to the wall
- **No additional vertical grab rail**
- Flush at standard height, **paper cannot be reached from the WC when seated**
- **Emergency call not accessible from the WC when seated**, but accessible from the floor at a maximum height of 35 cm



Accessible bathroom



## Shower

- Shower area **90 x 170 cm** (standard min. 130 x 180 cm), 1 cm threshold
- Non-slip floor
- Vertical grab rail is positioned at a distance of 70 - 85 cm from the corner, reaches up to a height of at least 150 cm
- Horizontal grab rail at a height of 75 - 85 cm, at least 50 cm long on the first side of the wall (towards the corner), **77 cm long on the second wall** (standard min. 90 cm)
- Grab rails can be safely gripped
- Shower cubicle partition not flexible (transparent partitions)
- Height-adjustable hose shower, **no fixed shower seat**
- Shower fitting **not designed as a single-lever fitting**, at standard height (80 - 110 cm), accessible from the side from a sitting position
- Operating height of soap dispenser 80 -110 cm
- Emergency bell at a height of 85 - 100 cm and max. 35 cm above the floor



Accessible bathroom

## Washbasin

- Movement area in front of the washbasin **less than 120 x 120 cm**
- Top edge and depth of the washbasin comply with the standard
- Free height under the washbasin at least 70 cm, plastic siphon
- under-washbasin wheelchair access at a width of at least 100 cm
- Distance of the tap (single lever) to the front edge of the washbasin max. 20 - 35 cm
- Mirror lower edge at max. 95 cm height
- Operating level of fittings **at a height of 116 cm** (standard 80 - 110 cm), light switch at standard height
- **Coat hooks at a height of 167 cm** (standard max. 120 cm)
- Waste bin **cannot be operated with one hand**

## RESTAURANT AREA (BREAKFAST, RESTAURANT, BAR)

- Access completely level, no thresholds
- No cloakroom available
- bar counter 90 - 110 cm high, **no lowered space of 85 cm, no under-counter wheelchair access**



- 150 x 150 cm manoeuvring space available in front of the counter
- Passage widths from main aisles at least 100 cm, from cross aisles at least 70 cm
- under-table wheelchair access (min. 80 cm wide, 70 cm high, 60 cm deep), table height max. 85 cm
- **no children's chairs available**
- Seating 46 - 50 cm high, with sturdy armrests and backrests
- Breakfast buffet with service
- Food is within reach of 40 - 70 cm
- Food available at a height of 90 - 110 cm, no tray slide
- Straws are available on request



Restaurant



Breakfast buffet

### GENERAL BARRIER-FREE WC

(on the ground floor, right next to the restaurant)

- Accessible without thresholds
- Separately arranged (unisex)
- Movement area of 150 x 150 cm available in the WC room

### Door

- hinged door, clear passage width at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, **door closer**
- Approach area on opening side min. 200 x 150 cm, on closing side min. 150 x 120 cm
- There is an approach area of at least 50 cm on both sides of the door next to the lever handle
- Lever handle at standard height, no turn, knob or shell handle, no additional horizontal pull handle



General barrier-free WC

### WC

- **less than 120 x 120 cm manoeuvring space in front of the toilet bowl** (washbasin in the way)
- WC can be approached from the right, at least 90 cm space on this side
- WC at a **height of 52 cm** (standard 46 - 48 cm), **no backrest available**

- Distance from the front edge of the WC to the rear wall to be approached 68 cm
- Horizontal grab rails on both sides, foldable on the right, at standard height
- **Distance between the grab rails 73 cm** (standard 65 - 70 cm)
- Additional vertical grab rail
- grab rails protrude at least 15 cm beyond the front edge of the WC
- Folded up handle does not protrude more than 20 cm into the room
- Folding support handle easy to operate, securely fastened to the wall
- WC flush at standard height, WC paper accessible from a seated position
- Emergency bell can be reached from the WC while seated, **cannot be reached from the floor at a height of 35 cm**
- Emergency call leads to reception

### Washbasin

- Movement area in front of the washbasin at least 150 x 150 cm
- Top edge of washbasin at a height of 80 - 85 cm
- **Clear height under the washbasin 65 cm** (standard min. 70 cm), siphon protected (plastic)
- Accessible width of at least 100 cm; depth corresponds to standard
- Single-lever tap, distance between tap and front edge of washbasin 20 - 35 cm
- Mirror lower edge at max. 95 cm height, operating level of fittings at standard height
- Waste bin cannot be operated with one hand
- **No changing table available**

## INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

### CAR PARK AND ENTRANCE

- Hotel's own underground car park; one designated disabled parking space
- Car park at right angles to the road
- Path to the main entrance free of obstacles, **not covered**
- **No tactile floor guidance system to the entrance**
- Clear height under signs at least 220 cm
- Entrance: automatic sliding glass door, **markings not sufficiently contrasting**
- Opens prematurely and closes with a time delay

### INTERIOR

- Reception easily recognisable, contrasts with surroundings
- **No tactile guidance system throughout the hotel**
- Reception and paths in the interior are illuminated according to the area of use and without glare

- **No tactile orientation plan**
- **Room labelling and floor designations not tactile**
- Glass walls along pathways **not clearly recognisable, not sufficiently marked**
- Floor coverings stand out visually in contrast to other components
- Signage well illuminated, high-contrast design
- Partner dogs allowed
- Audible alarm system

## LIFT

- **No tactile floor labelling**
- Push buttons are located in the immediate vicinity of the lift door
- Tactile push buttons (inside and outside) in raised lettering, inside also in Braille
- Push button for the building exit is highlighted
- Pressing the push buttons (inside and outside) is audibly confirmed
- **No acoustic signal when the lift arrives, no audible announcement in the lift**
- Handrail available

## STEPS

- Steps at least 120 cm wide, height 17 cm (standard max. 16 cm), **depth less than 30 cm**
- All steps the same height and straight, no open or protruding slab steps
- Landing after max. 20 steps
- Handrails can be safely gripped, continuous, at standard height (85 - 90 cm)
- Handrails continue horizontally for at least 30 cm at both ends of the steps
- Freely projecting ends are extended downwards or sideways to prevent people from getting stuck
- **No tactile handrail information**

## ROOM 734

- Room door and door handle clearly perceptible
- **Door difficult to open, door closer**
- Door free of obstacles
- Shower armature not designed as a single-lever armature
- **Transparent partitions not marked in high contrast**
- Washbasin with single-lever tap
- Emergency call present in the bathroom, visually contrasting design and tactilely detectable



## RESTAURANT AREA (BREAKFAST/RESTAURANT/BAR)

- Breakfast buffet with service
- Tables with sufficient noise reduction also available

## GENERAL BARRIER-FREE WC (on the ground floor next to the restaurant)

- Separately arranged (unisex)
- WC door opens outwards and can be unlocked from the outside in an emergency
- Door handle contrasts with neighbouring components
- Emergency bell can be reached from the WC while seated, but **cannot be reached from the floor at a maximum height of 35 cm**
- Emergency bell has a visually contrasting design, cannot be detected tactilely; emergency call goes to reception

## INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- **No hotel set for deaf people or deaf suitcases**
- **No visual alarm system**
- **Door knocking or ringing cannot be recognised by flashing signals**
- Teletext and free internet available
- **No inductive hearing system at reception**, communication possible using pen and paper
- Lift: Pressing the push buttons (inside and outside) and the emergency call **is not visibly confirmed**
- Tables with glare-free lighting also available in the catering area

## INFORMATION FOR ALLERGY SUFFERERS

- Carpets in the corridors are not susceptible to dust
- **Dust-prone curtains and carpets available in the room**
- No carpets in the catering area, but **upholstered furniture and curtains**
- Staff are aware of the composition of the food

Status: July 2024, all information without guarantee

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