



GRAZ MUSEUM

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The GrazMuseum is the cultural history museum of the city of Graz, whose collections and exhibitions deal with both the history and the present of the city.

The chronological development of the city of Graz is documented here with the aim of showing history from today's point of view and with today's formal means. The GrazMuseum is a meeting place for all those interested in the urban development of the city of Graz, its political, economic and social history as well as art and culture with a lively connection to Graz.

ACCESSIBILITY

Accessibility by public transport

- Please use the route planner of Verbundlinie Steiermark:
<https://verkehrsauskunft.verbundlinie.at/>

Car park

- Disabled parking space in the inner courtyard **(not marked)**
- Walkway is steplessly accessible from the car park
- Car park and path to entrance **not covered**
- Car park level; difficult accessibility for wheelchair users because of **cobblestones**
- Car park at least 350 cm wide



Car park in the inner courtyard

PATHS OUTSIDE

To the main entrance

- Path has no steps or thresholds and is free of obstacles
- Path is at least 150 cm wide (with the exception of a short passage width of 115 cm at the pavement)
- Path easy to drive on, not covered
- Longitudinal gradient max. 6%, **transverse gradient more than 2%**
- Path max. 100 m long and illuminated throughout
- Tactile floor guidance system for blind people available from the main entrance to the cash desk
- This has a high-contrast design and is free of obstacles

To the entrance in the inner courtyard

- Path has no steps or thresholds and is free of obstacles
- Path is at least 150 cm wide, longitudinal gradient max. 6%, transverse gradient max. 2%
- Path max. 100 m long and illuminated throughout, **not covered**
- difficult accessibility for wheelchair users because of **cobblestones**

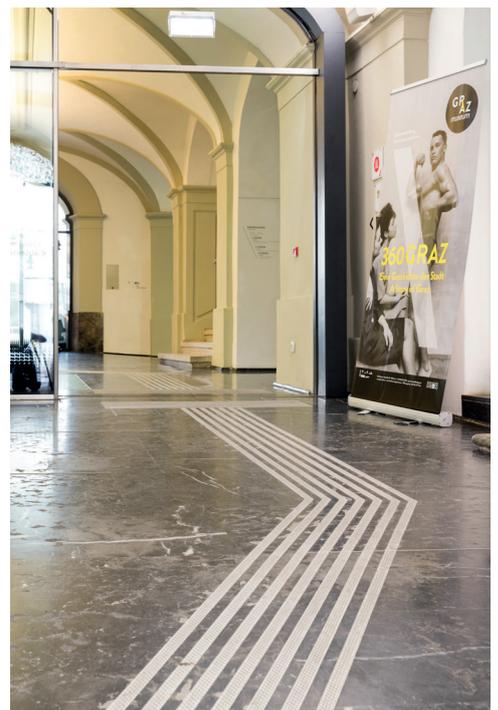
ENTRANCES

Main entrance

- Barrier-free entrance is main entrance
- Entrance without steps or thresholds
- There is a **6% gradient at the access** to the entrance
- Clear width of the entrance door 188 cm
- Automated sliding door, opens early and closes with a time delay
- Glass door, **without contrasting markings**
- Access area of at least 150 cm length and 120 cm width on both sides of the door
- Tactile floor guidance system for blind people available from the main entrance to the cash desk
- Entrance free of obstacles, covered



Access to main entrance



Main entrance

Entrance from the inner courtyard

- Barrier-free entrance is the main entrance
- Entrance without steps or thresholds, gradient less than 3%
- Entrance free of obstacles, covered
- Clear width of entrance door 160 cm
- Hinged door, does not swing through; **door closer**
- Door handle at a height of 85 - 110 cm, no turning handles or shell handle
- Force required to open the door **greater than 25 Newtons** (\cong 2.5 kg); staff assist in opening the door
- Approach area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- Side approach area of at least 50 cm next to the door handle
- **No tactile floor guidelines from this entrance**



Entrance from courtyard

RECEPTION AREA/CASH DESK

- Lowered space at the cash desk (max. 85 cm high)
- under-desk wheelchair accessibility
- credit card machine at a maximum height of 85 cm or mobile for use
- **No inductive hearing system**
- Glare-free checkout area and illuminated according to the area of use
- Sufficient space in the entrance area for wheelchair users and pushchairs
- Seating available with sturdy backrests, seat 45 - 50 cm high
- Price boards and information in large print, but not at a height of 100 - 120 cm
- Passageway at the checkout area at least 90 cm wide



Cash desk

ORIENTATION

- Clearly visible signs so that the entrance is easy to find
- Consistent signage (high-contrast, well-lit)
- Guidance system in the permanent exhibition
- Escape plan available
- Tactile guidance system on the floor from the main entrance to the cash desk (high-contrast)
- Barrier-free areas labelled with symbols
- **Labelling not tactile**
- Information within a short reading distance is also accessible for wheelchair users

CLOAKROOM (IN THE BASEMENT)

- Accessible by lift
- Lockers are difficult to use for wheelchair users as the **locking device is either 46 cm or 115 cm high** (standard 85 cm)
- Staff are available to help

LIFT

- Lift is evenly accessible
- Lift door at least 90 cm wide, opens automatically
- Movement area of 150 x 150 cm provided for entry and exit
- Lift at least 110 cm wide, at least 140 cm deep
- Operating elements inside and outside **at a height of 130 cm** (standard 85 - 120 cm)
- Push buttons **not tactile, not in Braille**
- Labelling large enough
- Display **not large and high-contrast**
- **No acoustic signal, no acoustic announcement**
- Emergency bell available, but emergency call is only confirmed acoustically, not visually
- Handrail available
- No descending stairs opposite the landing door



Lift

STAIRCASE

- Steps max. 16 cm high (all the same height), min. 30 cm deep and min. 120 cm wide
- Steps straight, after max. 20 steps there is a landing
- The leading and trailing edges of the steps have a contrasting colour design
- Handrail on one side only
- **Handrails higher than 85 - 90 cm, safe to grasp**
- **Handrails do not continue over the intermediate landing, do not continue 30 cm at the end of the steps**



Staircase

EXHIBITION AREA

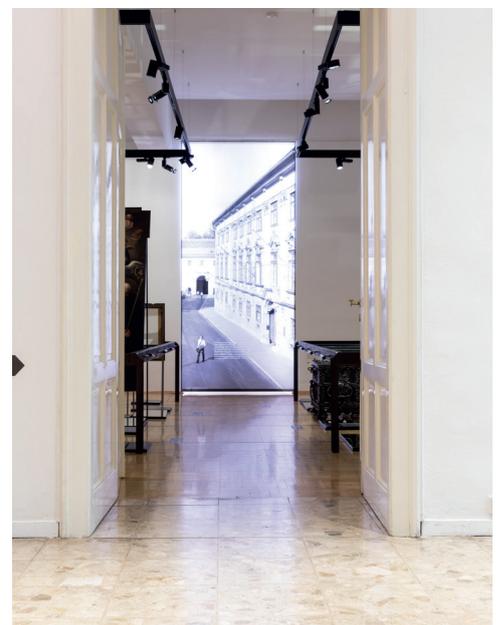
- Paths level or accessible by lift
- Paths are at least 120 cm wide and free of obstacles
- Seating available (stools)
- Museum is free of carpets
- Rooms are adequately lit and glare-free
- At least 120 cm of space in front of the display cases, usually even 150 cm
- Display cases at a height that is easy to see
- Information in display cases is large, easy to read and high-contrast



Exhibition area

Door to the exhibition on the ground floor (opposite the lift)

- hinged door with 88 cm clear opening
- **Rotary handle**, at a height of 85 - 110 cm
- Force required to open the door is **greater than 25 Newtons** (\cong 2.5 kg); staff assist in opening the door
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- Lateral approach area of **less than 50 cm** next to the door handle
- Glass door, no contrasting markings; Door closer



Entrance permanent exhibition 1st floor

PHARMACY MUSEUM

Ramp to the pharmacy museum in the inner courtyard

- Straight, at least 120 cm wide
- **Longitudinal gradient 10%**, but total length of ramp only 10 m
- Transverse gradient max. 2%
- At least 120 x 120 cm space at the start and end of the ramp, but less than 150 x 150 cm
- **No wheel deflector**
- Non-slip chequer plate on the surface of the ramp
- Ramp marked in contrasting colours at both ends, contrasting covering



Entrance Pharmacy museum

GOTHIC HALL

Since mid-2018, the Gothic Hall on the other side of the inner courtyard has also been managed by the Graz Museum and used for exhibitions. This part of the courtyard is paved with large, partly round stones and is therefore **very difficult to cross by wheelchair users**. The exhibition area consists of several small levels, which are connected by one or more steps. **Not all steps are bridged by a ramp, so not the entire exhibition area is barrier-free!**

Entrance

- A concreted ramp leads to the entrance: length 110 cm, width min. 140 cm, gradient approx. 8%
- hinged glass door (**not marked**)
- Door clearance 110 cm, vertical door bar
- Sufficient space in front of the ramp, behind the ramp (= behind the entrance door) less space, but just enough when the door is open



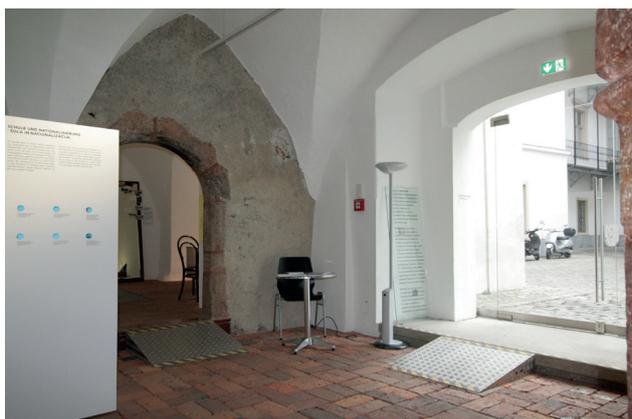
Entrance Gothic Hall

Interior area

- 2 ramps approx. **83 cm long and 90 cm wide, gradient 18% respectively 21%!**
- Both ramps made of non-slip chequer plate, edges clearly marked
- **No wheel deflector, no handrail**
- Floor made of bricks: **uneven and with large grooves**, therefore difficult to roll on
- **the last two small rooms are not accessible for wheelchair due to several steps**
- **No handrail at the steps**



Steps



Ramps inside



Hall

WC BARRIER-FREE (ACCESSIBLE VIA A RAMP)
Separate from other WCs (unisex)

Ramp

- Straight, at least 120 cm wide
- Longitudinal gradient max. 6%, transverse gradient max. 2%
- At least 150 x 150 cm manoeuvring space at the start and end of the ramp
- **No handrail**
- Non-slip surface, **no contrasting covering**

Door

- Easy to open, door clearance 85 cm, no threshold
- Door handle at standard height (85 - 110 cm), no turning or shell handle
- Door opens outwards, can be opened from the outside in an emergency
- At least 200 x 150 cm approach area on the opening side of the door, at least 150 x 120 cm on the closing side
- On the opening and closing side next to the door handle, lateral approach area of at least 50 cm
- No door closer

WC

- **manoeuvring space of 145 x 145 cm** (standard 150 x 150 cm)
- WC accessible from the left, at least 90 cm space on this side
- At least 120 cm space in front of the WC
- WC 48 cm high
- Horizontal grab rails on both sides at standard height (75 - 85 cm), hinged on the approach side, **distance between grab rails 73 cm** (standard 65 - 70 cm)
- Additional vertical grab rail
- Flush and toilet paper accessible from the toilet while seated
- Emergency bell available (emergency call leads to the cash desk area), **not accessible from the WC when seated**



Ramp to WCs



Barrier-free WC

Washbasin

- **Movement area of 145 x 145 cm**
(standard 150 x 150 cm)
- Clear height under the washbasin at least 70 cm
- Top edge 80 - 85 cm
- Mirror and light switch at wheelchair-accessible height
- Operating level of fittings (taps, soap dispenser, towel dispenser, hand dryer, etc.) at standard height
- Changing table available



Barrier-free WC

ADDITIONAL INFORMATION

- Free wheelchair hire
- Free loan of magnifying glasses
- People with disabilities can take part in all guided tours on offer
- Staff are trained in dealing with people with disabilities
- Sign language interpreting is available on request
- Reduced admission for people with disabilities, accompanying person free of charge
- Assistance dogs are welcome
- Audible alarm system (but **not optical-visual alarm**)
- **No special evaluation concept for people with disabilities**
- There is a special programme for children

As at January 2020, all information without guarantee

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1370&tobj_id=3051